

# Mental Health Services Act Community Services and Supports “101”

## Introduction



Community Services and Supports (CSS) uses funds for direct services to adults with severe mental illness and children with severe emotional disturbance. It is one of the five components of the Mental Health Services

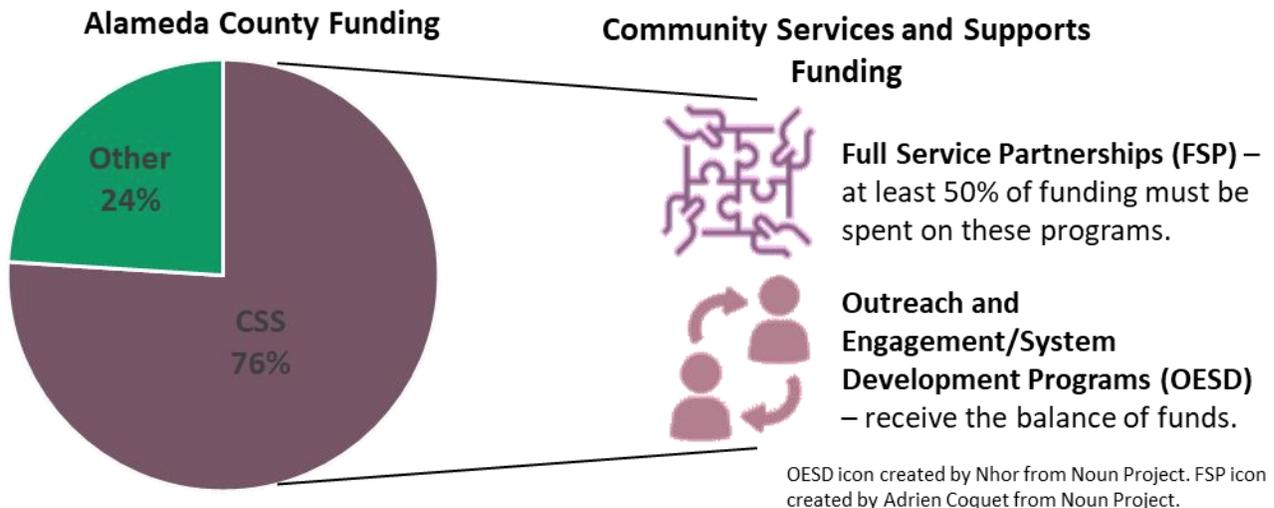
Act (MHSa) or Proposition 63, which funds mental health services in California. Locally, Alameda County Behavioral Health (ACBH) MHSa Division is the agency that administers MHSa funding.

### ACBH’s MHSa Website and Contact information

Visit the MHSa website at <https://acmhsa.org/> to find the most up-to-date information. If you have questions or want information about a speaker, please contact [MHSa@acbhcs.org](mailto:MHSa@acbhcs.org).

## Funding

Funding is budgeted on a three-year cycle. The funding divisions are shown below.



## Funding Restrictions

At least 50% must be spent on activities that serve Full-Service Partnership clients. MHSa may not replace (supplant) existing program funding or use for non-mental health related programs.

## CSS Program Goals

---

The programs address at least one of the following priorities developed in the Community Program Planning Process:

- Reduce homelessness
- Reduce involvement with justice and child welfare systems
- Reduce hospitalization and frequent emergency medical care
- Promote a client- and family-driven system
- Reduce ethnic and regional service disparities
- Develop necessary infrastructure for the systems of care

## Program Areas

---



Created by Nhor  
from Noun Project.

**Full Service Partnerships (FSPs)** provide voluntary wrap around services to consumers or partners. Programs are designed for individuals with serious emotional disturbance (SED) or a severe mental illness (SMI) who would benefit from an intensive service program. The foundation of Full Service Partnerships is doing “whatever it takes” to help individuals on their path to recovery and wellness. They are comprised of multidisciplinary teams that engage clients with an SED or SMI who are homeless, involved with the justice system, and/or have high utilization rates of crisis psychiatric services.



Created by Adrien  
Coquet from Noun  
Project.

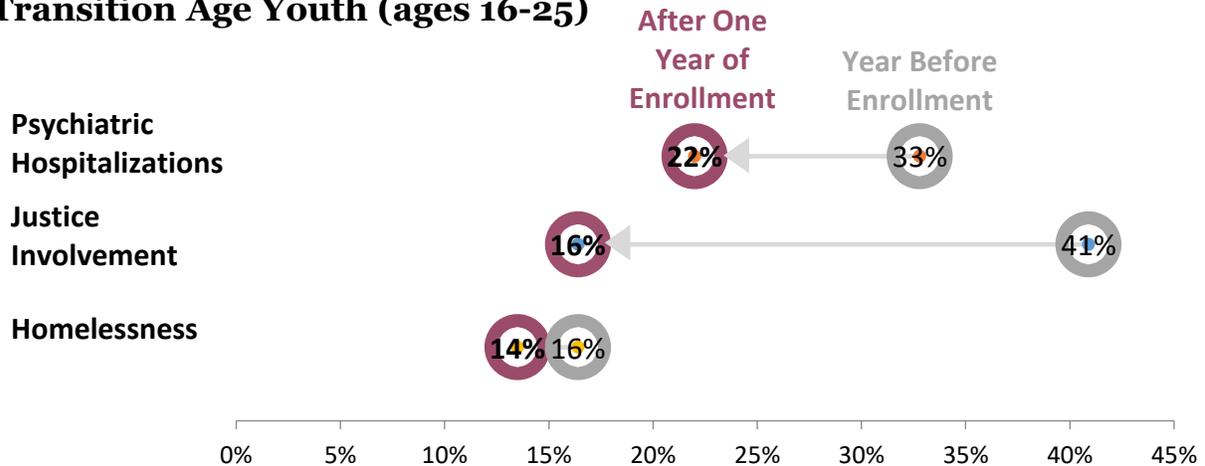
**Outreach and Engagement/System Development Programs (OESD) - System Development (SD)** programs provide mental health services to those who require or are at risk of requiring acute psychiatric inpatient care, residential treatment, or outpatient crisis intervention because of a mental disorder with symptoms of psychosis, suicidality, or violence. Outreach and Engagement (OE) programs identify those in need, reaching out to target populations, and connecting those in need to appropriate treatment. Programs cover multiple treatment modalities and services including:

- Integrated behavioral health & primary care
- Integrated behavioral health & developmental disability services
- In-home outreach
- Outpatient treatment
- Residential care
- Behavioral health court
- Crisis response and stabilization
- Peer respite
- Co-occurring substance use disorders

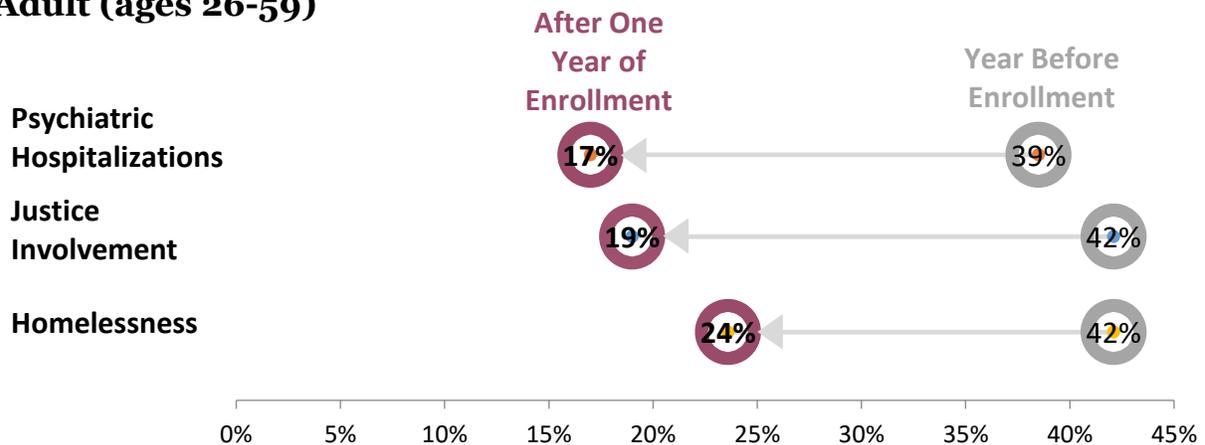


## Selected FSP Outcomes Fiscal Year 2018-2019

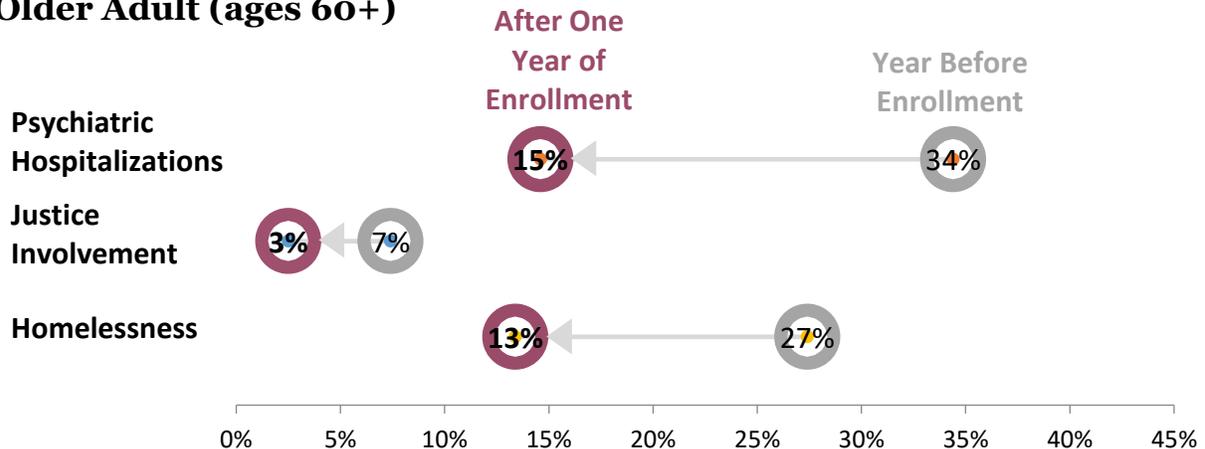
### Transition Age Youth (ages 16-25)



### Adult (ages 26-59)



### Older Adult (ages 60+)





## FSP Incentive Outcomes Fiscal Year 2018-2019

During Fiscal Year 2017-2018, ACBH began piloting an incentive payment program for FSPs to move toward population-based program improvement payments from fee-for-service payments. FSPs can be paid partial or full payments depending on their success.

### Post-Acute Follow-Up

Metric Details	Episodes (#)	Follow-ups within Two Days (#)	Success Rate (%)	Goal for Partial Payment (%)	Goal for Full Payment (%)	FSPs Paid for this Metric (#)
Within Two Days (Ages 18 and up)	1,249	665	53%	70%	85%	0
Within Five Days (Ages 18 and under)	21	16	76%	80%	90%	1

### FSP Initial Engagement within 7 Days (Ages 18 and older)

Program Admits (#)	Visits within 7 days (#)	Success Rate (%)	Goal for Partial Payment (%)	Goal for Full Payment (%)	FSPs Paid for this Metric (#)
442	151	34%	60%	80%	0

### Average of Four or More Visits per Month per Client

Clients with Episode(s)*	Clients with Average of 4+ Visits Per Month	Success Rate (%)	FSPs Paid for this Metric (#)
693	422	61%	7

\*Clients must be been open to a provider for at least 30 days during the fiscal year, in order to be included in this metric.

For programs that serve partners 18 years and older, a partial payment requires 65% of partners and a full payment requires 85% of partners receive four or more visits per month. For programs that serve partners 18 years and under, a partial payment requires 65% of partners and a full payment requires 80% of partners receive four or more visits per month.

### No Service Gap of 30 Days (ages 18 and under)

Clients (#)	Clients with No Gap Over 30 Days (#)	No Gap Over 30 Days (%)	FSPs Paid for this Metric (#)
25	24	96%	2

This metric only includes partners that have been enrolled with a provider for at least three months. A partial payment requires 80% of partners and a full payment requires 90% of partners to not have a gap in service longer than 30 or more days.