Mental Health Services Act Stakeholder Meeting

Zoom/Virtual Friday, September 27, 2024 | 1:00PM





Facilitator:

Noah Gallo | MHSA Senior Planner Alameda County Behavioral Health Mental Health Services Act





2000 Embarcadero Cove Suite 400 Oakland, California 94606 510-567-8100 / TTY 510-533-5018 Tracy Hazelton, MPA, Division Director

MHSA STAKEHOLDER GROUP (MHSA-SG)

Friday, September 27, 2024 (1:00-3:00pm)

ZOOM MEETING TELECONFERENCE: <u>Join Zoom meeting</u> United States (Toll Free): 877-336-1831; Access Code: 3pvMmT

MISSION	VALUE STATEMENT	FUNCTIONS
The MHSA Stakeholder Group advances the principles of the Mental Health Services Act and the use of effective practices to assure the transformation of the mental health system in Alameda County. The group reviews funded strategies and provides counsel on current and future funding priorities.	We maintain a focus on the people served, while working together with openness and mutual respect.	 The MHSA Stakeholder Group: Reviews the effectiveness of MHSA strategies. Recommends current and future funding priorities. Consults with ACBH and the community on promising approaches that have potential for transforming the mental health systems of care. Communicates with ACBH and relevant mental health constituencies.

1:00	Meeting Starts	
1:05	Icebreaker: "What is the most interesting thing you heard this week?"	
1:20	Health Equity Division Director/Health Equity Director - Stephanie Montgomery	
	 Presentation, Questions & Answers 	
2:15	MHSA Community Input Survey/Sr. Planner – Noah Gallo	
	Presentation, Questions & Answers	
2:40	Open forum	
3:00	Meeting adjourns	

Documents Attached:

- 1. Meeting Agenda
- 2. Meeting Agreements
- 3. Health Equity Division Presentation
- 4. MHSA Community Input Survey

ICEBREAKER

"What is the most interesting thing you heard this week?"



Meeting Agreements

- 1. BE PRESENT
- 2. SPEAK FROM YOUR OWN EXPERIENCE
- 3. ONE VOICE AT A TIME
- 4. STEP UP, STEP BACK
- 5. SEEK TO UNDERSTAND AND THEN BE UNDERSTOOD
- 6. HOLD QUESTIONS TO THE END OF THE PRESENTATION





HEALTH EQUITY DIVISION
INTRODUCTION
QIDA
09/20/2024

Presented by: Stephanie Montgomery, ACBH Health Equity Division Director/Officer

THANK YOU!

唔該

Gracias

感恩翁

Merci





ACBH Departmental Priority Framework & "True North" Metrics:

Framework (The "How"):

 Alignment; Communication; & Organizational Structure

True North Metrics (The "What"):

Quality; Investment in Excellence;
 Accountability; Financial Sustainability; &
 Outcome-Driven Goals

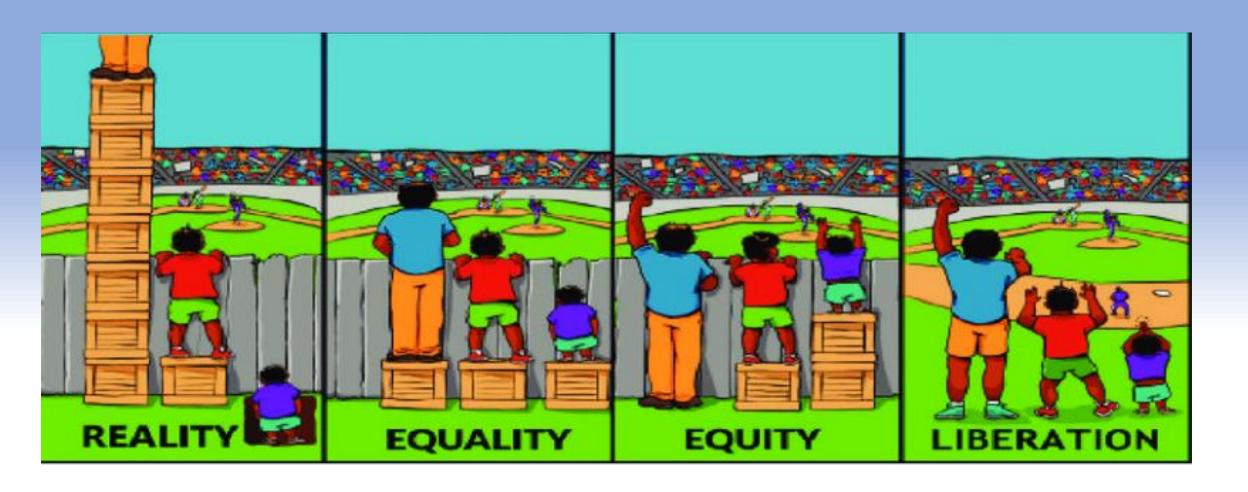
True North Metrics (Our Path):

 ACBH System Goals; Results Based Accountability (RBA); and Stakeholder Engagement Adaptations How We Survive

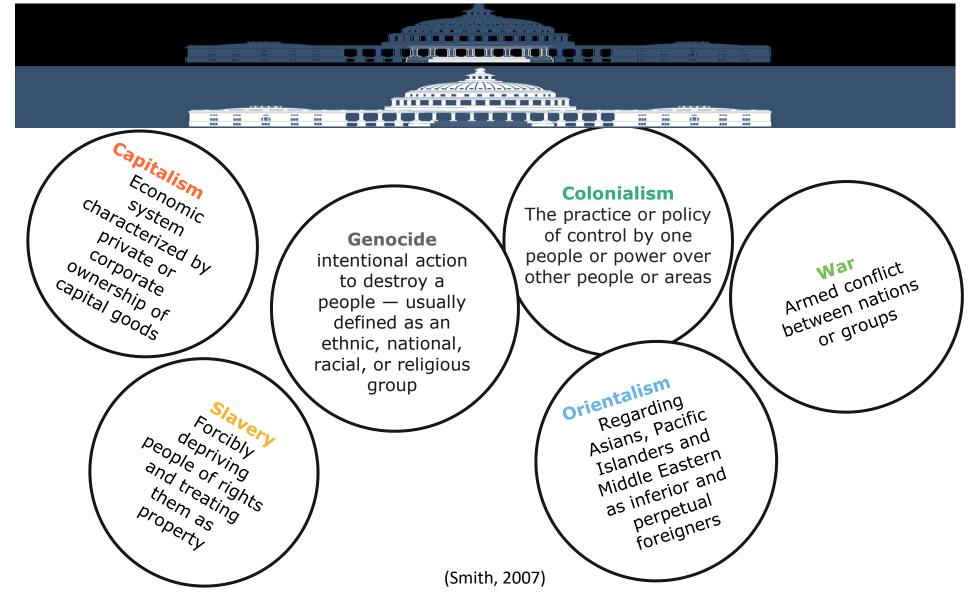




WHERE WE ARE AT & WHERE WE ARE HEADED



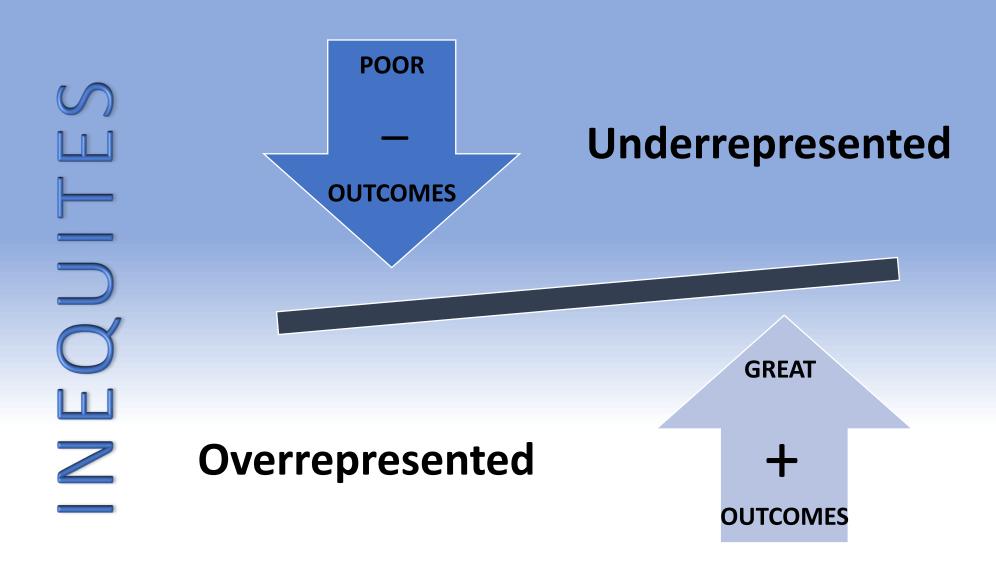
Historical Trauma and White Supremacy

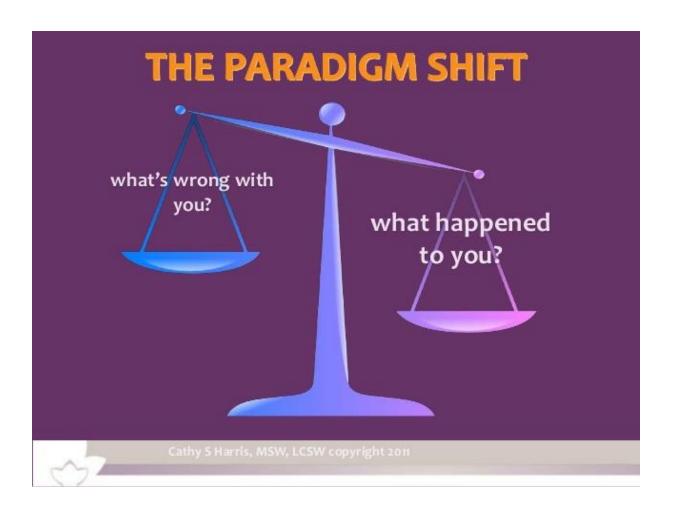


"Implementing health equity interventions in health care organizations requires fundamentally shifting taken-for-granted practices, policies, and systems that contribute to inequities" (Browne et al., 2018, p. 2).

Cultural Humility Definition

"..We must not overlook the critical component of cultural humility -- having a humble and respectful attitude toward people of other cultures. It involves ongoing self-exploration combined with a willingness to learn from others. It helps us recognize our cultural biases and realize that we can't know everything about a culture."







Principles of a Trauma-Informed System

Understanding Trauma & Stress Without understanding trauma, we are more likely to adopt behaviors and beliefs that are negative and unhealthy. However, when we understand trauma and stress we can act compassionately and take well- informed steps toward wellness.

Safety & Stability

Trauma unpredictably violates our physical, social, and emotional safety resulting in a sense of threat and need to manage risks. Increasing stability in our daily lives and having these core safety needs met can minimize our stress reactions and allow us to focus our resources on wellness.

Cultural Humility & Equity We come from diverse social and cultural groups that may experience and react to trauma differently. When we are open to understanding these differences and respond to them sensitively we make each other feel understood and wellness is enhanced.

Compassion & Dependability

Trauma is overwhelming and can leave us feeling isolated or betrayed, which may make it difficult to trust others and receive support. However, when we experience compassionate and dependable relationships, we reestablish trusting connections with others that foster mutual wellness.

Collaboration & Empowerment Trauma involves a loss of power and control that makes us feel helpless. However, when we are prepared for and given real opportunities to make choices for ourselves and our care, we feel empowered and can promote our own wellness.

Resilience & Recovery

Trauma can have a long-lasting and broad impact on our lives that may create a feeling of hopelessness. Yet, when we focus on our strengths and clear steps we can take toward wellness we are more likely to be resilient and recover.



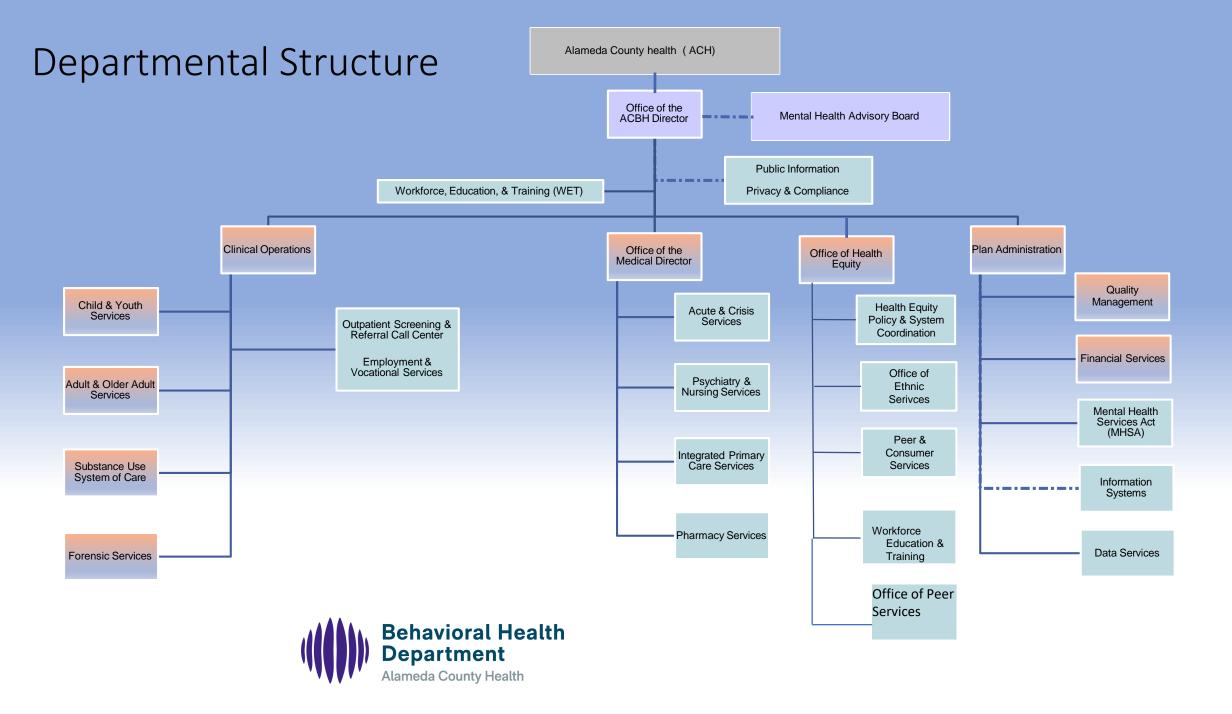




ACBHD Overview & Structure



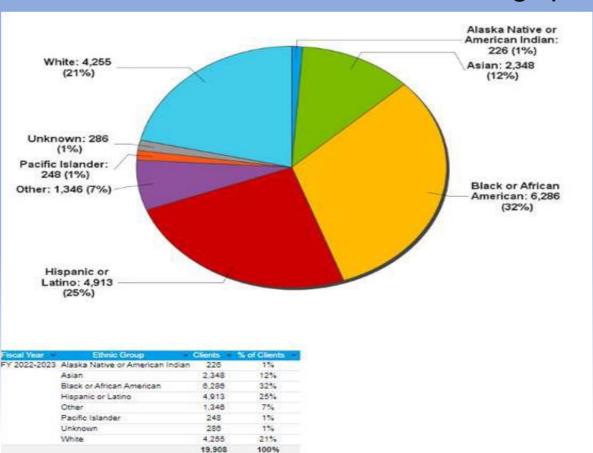
Leadership & Systems of Care and Integration with Health Equity





- In January 2020, the Alameda County Behavioral Health Care Services' (ACBHCS) Executive team began to incubate the idea of creating an Office of Health Equity.
- This vision included the uniting of four programs: Ethnic Services, Peer Support Services, Family Empowerment and Patients' Rights and the Health Equity Director/Officer role.
- The initial structure and formation of the division was held the Office of the ACBH Director October 2021 when the Health Equity Division was staffed with a new division director.

FY22/23 Mental Health Services Demographics: Who did we serve in MH programs*?



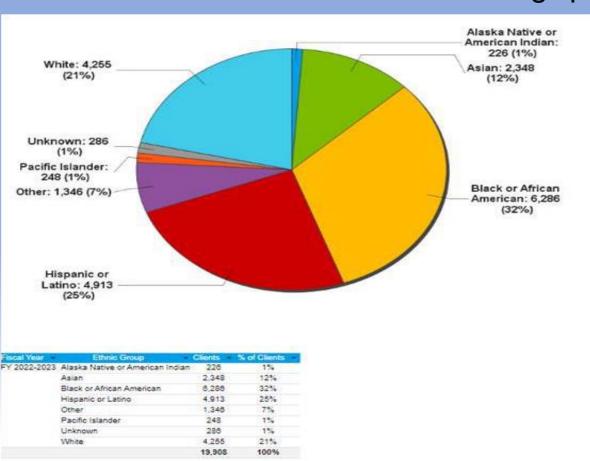
Majority of clients served were between the ages of

0 to 17 (28%) 40 to 59 (29%) 26 to 40 (20%)

- Followed by ages 18 to 25 (14%), and 60+ (8%).
- Gender:
 - 44% Female (12,447)
 - 56% Male (15,601)
 - >0% Unknown/Missing (19)

^{* 28,067} Individuals served in MH community-based settings (Day Treatment, Full Service Partnerships, Outpatient Services, Residential Treatment, and Service Teams).

FY22/23 Substance Use Disorders Demographics: Who did we serve in SUD programs?



5,956 Individuals served in Substance Use Disorders (SUD) Programs

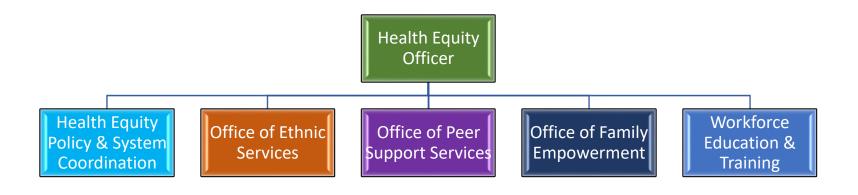
 Majority of clients served were between the ages of

40 to 59 (40%)

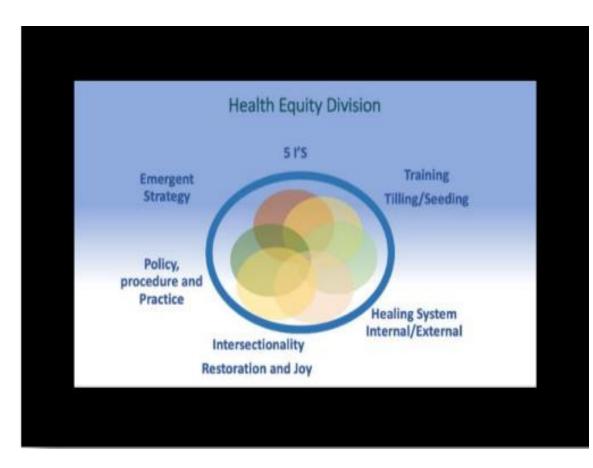
- Followed by ages 60+ (10%), and under 25 (8%).
- Gender:
 - 66% Male (3,950)
 - 34% Female (2,006)
 - < 0% Unknown or Missing (0)</p>



Health Equity
Division
Structure



Health Equity Division Structure







CARE DELIVERY

SYSTEM

Adult & Older Adult System of Care

Serving Adults 18 Years & Older



Child & Young Adult System of Care

Serving Children & Youth from Birth – 24 years



Substance Use Continuum of Care

Continuum of Care with Gender and Age-Specific Programs



Forensic, Diversion, & Re-Entry System of Care

Supporting Youth & Adults in Custody and within the Community

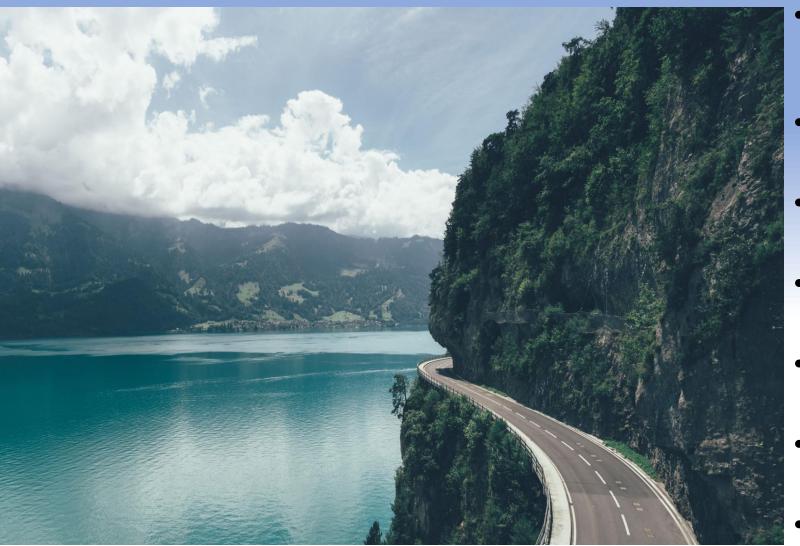


NEW

Crisis System of Care



Fundamental Areas of Focus:



- Collective Trauma & Trauma-Informed Approach
- Institutional Racism
- Internal Team-Based Work
- Leadership & Conflict
- Team-Based Strategies
- Belonging
- Intersectional Thinking

Health Equity Officer Big Picture Work Plan

INTERNAL PLANS

1

2

3







Internal TA
Forensics
Current



Listening Sessions
Wagner/Momoh/Dr.
Chapman
July – 2022



Equity Training Map Internal/CBOs September 2022 ongoing



Policy, Procedure, Practice Review/Creation





Re-vamped? Imagined Culturally Responsive Committee July 2022



Work Plan
HED
September 2022₂₁

Health Equity Officer Big Picture Work Plan

External Plans

1

2

3







External TA
Ongoing



Listening Sessions
African American
HUB
July – August 2022



Equity Training
Map external/CBOs
October 2022



External Policy,
Procedure, Practice
Review/Creation
ongoing





Equity Champions
October 2022



takeholder Sessions September - 2022

Forward Thinking...

Division Updates: Implementation of the Division Plan & Departmental/Community Partnerships



















Forensic, Re-Entry & Diversion Support



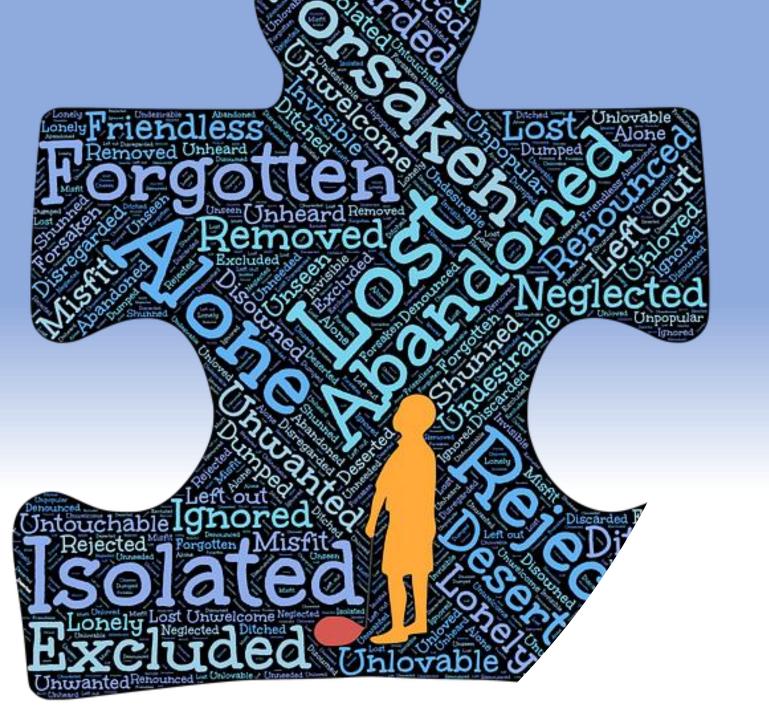
The Path Forward...

Expect Resistance....

- Feelings
- Fragility
- Tone Policing
- Guilt-Shame
- Negativity Bias
- Anti-Blackness
- Fatigue
- Culture Wars
- Critical Race Theory
- Anti-BIPOC & "Diversity Themes"
- Respectability Politics
- Splitting & Pitting
- Professionalism
- Polite Society
- Politics



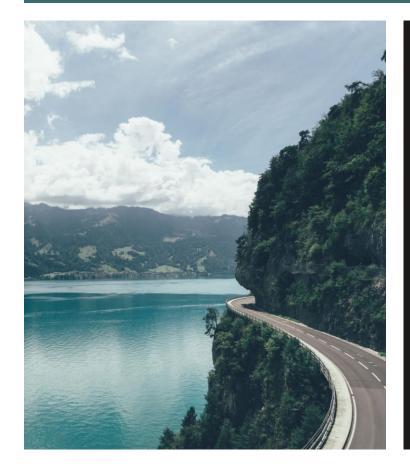




BELONGING IS KEY
FACTOR THAT PROMOTES
OR DISCOURAGES
DIVERSITY EQUITY &
INCLUSION PROCESSESS

INITIATIVES

Team Work makes the Dream Work:



"The best way to predict the future is to create it."

- Норе
- Fun
- Perseverance
- Joy
- Compassion & Esteem
- Respect
- Gratitude

Alameda County Behavioral Health Care Services Office of Ethnic Services presents:

PROJECT

May 19th, 2022 | 11:45am-2pm PST | 2:45-5pm EST Virtual Event on Zoom



VIKOLE HANNAH-JONES, is the Pulitzer Prize-winning creator of the 1619 Project and a taff writer at The New York Times Magazine. She has spent her career invest nequality and Injustice, earning her the MacArthur Fellowship, a Peabody Award, two Seorge Polk Awards and the National Magazine Award three times. Hannah-Jones also earned the John Chancellor Award for Distinguished Journalism and was named Journalist of the Year by the National Association of Black Journalists and the Newswomen's Club New York. She also serves as the Knight Chair of Race and Journalism at Howard elversity, where she is founding the Center for Journalism & Democracy. In 2016, Hannah nes co-founded the Ida B. Wells Society for investigative Reporting, which seeks to rease the number of reporters and editors of color. She holds a Master of Arts in Mass unication from the University of North Carolina and earned her BA in History and an-American studies from the University of Notre Dame.

Moderated by Ashara Ekundayo and Y'Anad Burrel

ASHARA EKUNDAYO is a Black feminist. Detroit-born independent curator, social practice artist, creative Industries entrepreneur, cultural strategist, and founder working across arts, community, government, and social innovation spaces. She has served as a Fellow with the U.S. Dept. of State Bureau of Educational & Cultural Affairs. Her media projects include: BLATANT - a multi-disciplinary, ongoing orum presented in collaboration with the Museum of the African Diaspora as well as a published naga(zine) of the same name that excavates, documents, and archives the stories of present-day and



Y'ANAD BURRELL is a native San Franciscan and the CED of Youth UpRising (YU) in Oakland, CA. Previously she spent 14 years at Glass House Communications (GHC), an agency that specialized in public strategic communications, diversity, inclusion and equity consulting, crises management, and brand marketing. YU's mission is to develop the leadership of youth and young adults and Improve the systems and institutional structures that impact them. YAnad is also a lifetime member of Black Women Organized for Political Action (BWOPA) Richmond/Contra Costa.



Salameda county REGISTER HERE: TINY.CC/PROJECT1619



J. Phoenix Smith, MSW

JUNE 22nd 2022, 3:00 - 4:30 PM

Click to register.

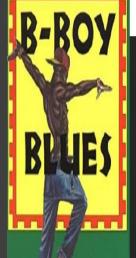
Brought To You By: Health Equity Division of

Alameda County Behavioral Health Care Services



In this 1.5-hour Intro to Ecotherapy presentation, J. Phoenix Smith, MSW, will provide information on the emerging field of Ecotherapy. Participants will:

- Increase their awareness of the field of Ecotherapy.
- Learn how healthy connections with nature can benefit BIPOC communities by serving as a buffer against chronic stress and
- Increase their awareness of research that promotes naturebased interventions for stress reduction, and mental and spiritual wellbeing.
- Be introduced to Liberation Ecotherapy as community-based healing practices in nature that align with social justice



fiercely funny.

Black-on-Black love story

JAMES EARL HARDY

The African American Steering Committee for Health and Wellness (AASCHW)

The African American Steering Committee for Health and Wellne

FREE PRIDE/LGBTO Webinar

"Black Joy; Black Love; **Black Progress**"

(This year's focus is on Black Gay Men)

THURSDAY, JUNE 23, 2022 - 1:00 pm to 3:00 pm (PST)

https://us02web.zoom.us/webinar/register/ WN 1iYiVdRDTo-E iSlw4yPEA

KEYNOTE SPEAKER

https://www.vibe.com/news/movies-tv/jussie-smollett-b-boy-blues-bet-1234664546/



Suffer in Silence No More

> May 31st, 2022 1PM-2:30PM

Come join us for a panel discussion on AAPI Well-being

> Click here for event details registration

BROUGHT TO YOU BY THE HEALTH EQUITY DIVISION OF:

Alameda County **Behavioral Health Care Services**

Afghan Coalition, in partnership with ACBH PEI and Office of Ethnic Services, presents Intro to Afghan Immigrants living on the U.S. Featured Speaker



oud Ghafoer, PsvD AMFT*Mental Healt ed under:R. Isabel K'Burg, PsyD LMFT# 86991

You're Invited

Health, mental health, social and human service providers. researchers, and community leaders are invited to attend

DATE Thursday, February 10, 2022 TIME 1:00 pm to 3:00 pm

PLACE Virtual Meeting by Zoom

Learning Objectives

- . A Brief history of Afghanistan
- Demographics and common traditions
- . Ethnic cultures among Afghans, including family
- Recent crisis in Afghanistan and its impact on

Register Here: Afghan Wellness Meeting

The Afghan Coalition is part of the Afghan Wellness Project, a program of the Afghan Coalition, funded by Alameda County Behavioral Health Care Services and Proposition 63.



💚 alameda county ヘ behavioral health





HEALTH EQUITY OFFICER:

Veterans Presentation 1:00 – 2:00 Facilitator: Stephanie Montgomery. 02/23/2022

ANNOUNCEMENT

The application for the Medi-Cal Peer Support Specialist Certification & Scholarship is for:

GRANDPARENTING PEERS IS NOW OPEN!

www.capeercertification.org

CalMHSA

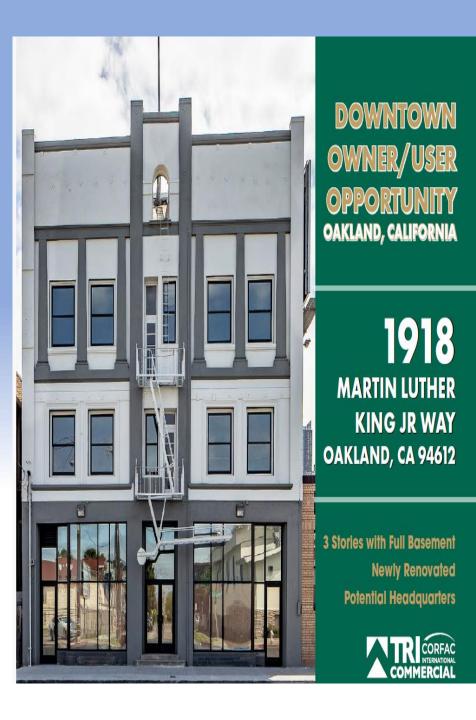


COMING SOON

AFRICAN AMERICAN

WELLNESS

HUB







Join us and our partners at an event that...

. Centers Mental Health and Wellness

- · Honors Cultural Traditions in Wellness
- · Provides Resources to Support Mental Health and Wellness
- · Celebrates the Cultures that call Alameda County Home
- · COVID vaccines and Blood Pressure checks will be available · Panel Discussion: Mental Health through a Cultural Lens
- Workshop: Brazos Abiertos (Open Arms) Addressing Mental Health
- Stigma in the Latino Community
- Live Entertainment



EVENT DETAILS:

iii August 17, 2024

REACH Ashland Youth Center 16335 E 14th St, San Leandro

(1) 10am - 2pm







Alameda County





VIRTUAL PARENT CAFÉ:

BACK-TO-SCHOOL CHECKLIST FOR PARENTS SEPTEMBER 17TH, 24TH & OCTOBER 1ST 6PM-8PM

Department Alameda County Health

BACK TO SCHOOL CAP

WHAT ARE THE TOPICS

- WEEK 1: BUILDING COMMUNI
- ✓ WEEK 2: MAKING INFORMED DECISION
- WEEK 3: UTILIZING RESOURCES

WHO IS INVITED?

- ✓ PARENTS/CAREGIVERS OF STUDENTS K-12
- ✓ CONTACT: Tanya.mccullom@acgov.org

510-541-4815

CLICK HERE TO REGISTER

SPACE IS LIMITED





JUNE 30TH
11AM - 6PM
LIL BOBBY HUTTON PARK
1651 ADELINE ST
OAKLAND, CA

KID ZONE * FACE PAINTING * LIVE BANDS BOUNCY HOUSE * EDUCATIONAL SESSIONS FREE GIFT CARDS* FREE CATERED FOOD AFRICAN DANCE DRUMMERS* SMOKE N WOODS BBQ

INFO: AASCHWALAMEDA@GMAIL.COM











Are you a family member or caregiver of an adult or older adult navigating the behavioral health system of care?

WHAT TO EXPECT:

- Share your experiences and voice.
- Provide feedback on existing services.
- Help identify service gaps and new opportunities.
- For ACBH OFE Staff to listen
 Register here



For more information, please contact: Cenia Gutierrez Program Specialist, Office of Family Empowerment Cenia.gutierrez2acgov.org



The Office of Family Empowerment Join us for a virtual listening Session

We're excited to host these sessions as a platform for family members and caregivers of Adult and Older Adult family members to share experiences and insights.

WHY PARTICIPATE?

- Your input is vital in helping us improve and expand our services to better meet the needs of our community.
- Together, we can shape the future of family support services.
- Your voice matters

Don't miss this opportunity to contribute to this meaningful dialogue

join us on the following Dates:

October 3rd , 2024

Time: 4:30 to 6 PM (PST) ZOOM: Click here to join Meeting ID: 886 5879 0040 Password: FjKv38 October 17th, 2024 Time: 4:30 to 6 PM (PST) ZOOM: Click here to join Meeting ID: 610 576 2973 Password: FjKv38

CAFÉ VIRTUAL DE PADRES:

LISTA DE VERIFICACIÓN PARA PADRES DE REGRESO A CLASES

17, 24 DE SEPTIEMBRE Y 1 DE OCTUBRE 10:30 AM-12:30PM



TEMAS DE CAFÉ

- / SEMANA 1: CONSTRUYENDO COMUNIDA
- ' SEMANA 2: TOMAR DECISIONES INFORMADA:
- √ SEMANA 3: UTILIZANDO RECURSOS

¿QUIÉN ESTÁ INVITADO:

√ PADRES/CUIDADORES DE ESTUDIANTES K-1;

MÁS PREGUNTAS?

√ CONTACTO: Silvia

√ silvia2023guzman@gmail.co

√ 510-228-

Presiona Aqui Para Registrarte

FL ESPACIO ES LIMITADO







TILLING & SEEDING





ALAMEDA COUNTY BEHAVIORAL HEALTH Mental Health Services Act (MHSA)

Community Input Survey for FY 25/26 Annual Plan Update

Survey Instructions

English

The Alameda County Mental Health Services Act (MHSA) Division wants your input to help strengthen its mental health and wellness programs to better serve you and your community over the next year.

In preparing this survey, we reviewed various existing data sources of community Behavioral Health needs. We'd like your assistance in prioritizing these existing needs and offering us ideas/strategies/solutions to these needs.

There are 24 voluntary questions in the survey and it takes about 10-15 minutes to complete. All responses are anonymous and optional, you're welcome to leave questions blank. For questions, please contact the MHSA Division at MHSA@acgov.org.

Thank you for your help with this community effort!

1. Please select the one that best applies to you:

	Resident	of Alameda	County
--	----------	------------	--------

Non-resident of Alameda County

I have family/loved ones that reside in Alameda County	
☐ I work in Alameda County	
I am part of the behavioral health, SUD or wellness workforce in Alameda County	
None of the above	
2. Do you or someone close to you use behavioral hea	lth
care services (either mental health or substance use) i	n
Alameda County?	
Yes	
○ No	
Unsure	
3. Are there enough mental health services available in Alameda County in the language(s) you speak from you specific culture/identity background?	
Yes	
○ No	
Unsure	
4. Are you aware of changes coming to mental health services in Alameda County as a result of voters pass	ing
Proposition 1 - Behavioral Health Services Act (BHSA)	?
Yes	
○ No	

4	uld move 7% - 14% of overall funding from one
cat	egory to another: Which category would you move
	<u>ом</u> ?
	<u>Housing Interventions</u> - targets housing individuals who are undergoing homelessness due to serious mental illness, serious emotional disturbance, and/or substance abuse disorder.
	<u>Full Service Partnerships</u> - programs are designed for individuals with serious emotional disturbance (SED) or a severe mental illness (SMI) who would benefit from an intensive service program. The foundation of Full Service Partnerships is doing "whatever it takes" to help individuals on their path to recovery and wellness.
	<u>Behavioral Health Services & Supports</u> - includes crisis, outpatient treatment, early intervention, outreach and engagement, workforce education and training, capital facilities, technological needs, and innovative pilots and projects.
6. \	Which category would you move the 7% - 14% of
fun	nding <u>TO</u> ?
	Housing Interventions - targets housing individuals who are undergoing
	homelessness due to serious mental illness, serious emotional disturbance, and/or substance abuse disorder.

5. If you answered 'YES' to the previous question, if you

7. From our review, we identified 11 broad areas of community need. Please rank these needs in order of importance from your perspective. ("1" is most important;

"11" is least important). For definitions of the <u>Categorized</u> <u>Needs click here.</u>

	Access, Coordination and Navigation to Mental Health or Substance Use Services
	Behavioral Health Workforce
	Crisis Continuum
	Housing Continuum
	Substance Use
	Community Violence and Trauma
	Needs of Child/Youth/Young Adult Needs
	Needs of Adult/Older Adult
	Needs of Family Members
	Needs of Veterans
	Needs of the Re-entry Community
<u>important</u> ,	Area of Need that you <u>ranked as #1, most</u> please share any <u>ideas/strategies/solutions</u> to prove this area for communities in Alameda

			ther concerns or
solutions th	at you have t	that haven't l	been mentioned.
	-		do you <u>LIVE</u> and or
WORK and	or <u>CARE FOR</u>	<u>R SOMEONE</u>	?
Other (please specif	fy)		
11. My AGE	RANGE is:		
Ounder 16			
16-25			
26-59			
60 and over			
Prefer not to	answer		
12. What lan	nguage do yo	u primarily r	eceive services in?
13. What is	your current	GENDER IDI	ENTITY?
○ Woman/Fema	ale		
Man/Male			
Genderqueer	or Gender Fluid		
Transgender:	· Male or Female		

	Transgender: Female to Male
	Non-binary (neither male nor female)
	Two-Spirit (a term used by some Native American/Indigenous individuals)
	Prefer not to answer
Other	Gender Identity (please specify)
14.	Which of the following <u>BEST REPRESENTS</u> how you
thir	nk of yourself?
	Straight/heterosexual (not lesbian or gay)
	Gay/Lesbian
	Bisexual
\bigcirc	Same gender loving
\bigcirc	Asexual
	Pansexual
	Prefer not to answer
\bigcirc	Other (please specify)
15.	What is your <u>ETHNICITY</u> ?
	Hispanic/Latino
	Non-Hispanic/Non-Latino
	Prefer not to answer
16.	What is your <u>RACE</u> ? (Please select all that apply)
	African-American/Black

	American Indian/Alaskan Native
	Asian
	Pacific Islander/Native Hawaiian
	White/Caucasian
	Prefer not to answer
	Other (please specify)
17.	If you marked " <i>ASIAN OR PACIFIC ISLANDER</i> " under
qu	estion 16, please tell us about our nationality or country
of	origin? (Please select all that apply)
	Asian/Indian
	Cambodian
	Chinese
	Filipino/a
	Japanese
	Korean
	Samoan
	Taiwanese
	Tongan
	Vietnamese
	Other (please specify)

18. Which of the following <u>STAKEHOLDER GROUP(s)</u>, do you primarily represent? (Please select all that apply)

	Active Military/Reserve or Guard/Veteran
	Caregiver
	Community Member
	Consumer
	Education
	Faith Community
	Family member
	Former involvement with the foster care system
	Healthcare worker
	Law enforcement agency
	Provider of mental health or substance use disorder programming
	Re-entry
	Student
	Prefer not to answer
	Other (please specify)
9.	What kind of insurance (if any) do you have?
\bigcirc	I don't have any health insurance.
\bigcirc	Medi-Cal
\bigcirc	Private health insurance
\bigcirc	Medicare
\bigcirc	Medi-Medi (both Medi-Cal and Medicare)
	Decline to answer

20. Do you agree with this statement: My Mental Health
Services/Substance Use coverage meets my needs.
Yes
○ No
Unsure
24. In the past two months, have you been consistently
21. In the past two months, have you been consistently
living in stable housing that you own, rent, or stay in as
part of a household?
Yes
○ No
Other (please specify)
22. What types of support services would someone with
behavioral health challenges need in order to maintain
stable housing?
Case Management
Employment Support
Financial Assistance
Legal Support and Advocacy
Mental Health Counseling
Peer Specialist
Re-entry Support
Substance Use Counseling
Supportive Housing Options

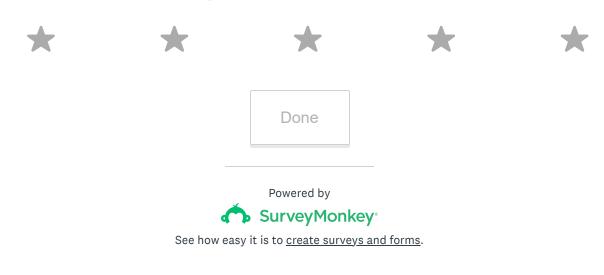
Other (please specify)

23. Please provide your contact information if you'd like to be entered into our raffle.

Full Name	
Agency/Org	
Email Address	
Phone Number	

24.

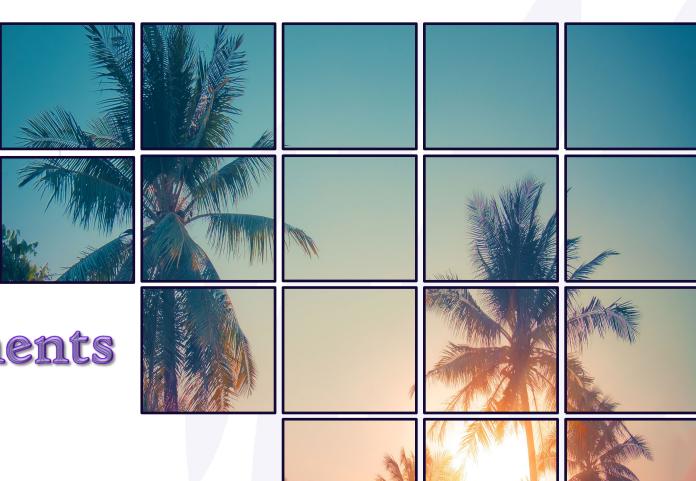
Thank you again for taking the time to provide your input on the County of Alameda's MHSA Community Survey. We appreciate you! To learn about more ways to get involved, please visit our website at https://acmhsa.org/
This area is to rate the ease of completing this survey with 5 stars being the easiest and 1 star being difficult.



Privacy & Cookie Notice

Thank you &











Please visit us at:



Next meeting: Friday, October 25, 2024 1-3PM

or https://acmhsa.org



