

Alameda County Mental Health Services Act Stakeholder's Meeting
February 28, 2020 • 2:00 pm - 4:00 pm
Alvarado Niles Room, 2000 Embarcadero Cove, Suite 400, Oakland, CA 94606

Meeting called to order by Chair **Mariana Dailey**

Present Representatives: Viveca Bradley (MH Advocate), Jeff Caiola (Consumer), Margot Dashiell (Alameda County Family Coalition), Karen Grimsich (City of Fremont), Irma Hernandez (POCC), L.D. Louis (Alameda County Mental Health Advisory Board), Sarah Marxer (Family Member), Liz Rebensdorf (NAMI East Bay), Mariana Dailey (MHSA Senior Planner), Tracy Hazelton (MHSA Division Director) and Terri Kennedy (Administrative Assistant for MHSA Division).

<i>ITEM</i>	<i>DISCUSSION</i>	<i>ACTION</i>
Ice-Breaker and Introductions	<p>Mariana Dailey introduced herself and chaired the meeting as the new MHSA Senior Planner and Trauma Informed Care Coordinator.</p> <p>Mariana also introduced L.D. Louis, who has graciously accepted the Stakeholder seat designated for a representative of the AC Mental Health Advisory Board.</p> <p>Stakeholders were given a red member information card that should be completed and returned to Mariana as soon as possible. Mariana would like for each member to have a bio on our ACMHSA.org website</p> <p>Stakeholders did a “Candy Confessions” icebreaker activity</p>	<ul style="list-style-type: none"> • Stakeholder Committee members are to review their member biographies on the ACMHSA website and complete the red member card and return it to Mariana as soon as possible if not completed at the meeting on 2-28-20
MHSA Stakeholder Group (MHSA-SG) Guiding Principles and Core Values (Mariana)	<p>Mariana reviewed with the MHSA Stakeholder Group (MHSA-SG) the group’s Guiding Principles and Core Values. We should be pursuing and evaluating the goals that we have set through the lens of the Core Values:</p> <ul style="list-style-type: none"> • Community Collaboration • Cultural Responsiveness • Consumer and Family Member Driven • Wellness, Recovery and Resiliency • Integrated Service Experience 	
MHSA-SG Design Team Alliance (DTA) Review/Revision (Mariana)	<p>Mariana reviewed with the MHSA Stakeholder Group (MHSA-SG) Design Team Alliance (DTA)/Community Agreements that was created under Linda’s leadership. The DTA should always be changing and growing with the group, so Mariana led a review exercise that synthesized the DTA down to 5 desired behaviors for the group to maintain:</p> <ul style="list-style-type: none"> • Reflective/Active Listening (1 mic/1 voice) • Ask questions • Use “I” Statements • Assume goodwill/good intent • Maintain confidentiality of personal information 	<ul style="list-style-type: none"> • Mariana will have the DTA visibly posted in every Stakeholder meeting from here forward • Stakeholder members are encouraged to think of things to add to the DTA
MHSA-SG Calendar Review: Year At-A-Glance (Mariana)	<p>Mariana created a “Year At-A-Glance” calendar of Stakeholder meeting dates and potential topics based on information gathered from her informational interviews conducted with members prior to today’s meeting. These dates and topics are subject to change.</p> <p>Additionally, Mariana created a new form for the ACMHSA.org website for group members and community members to submit agenda item requests for future meetings</p>	<ul style="list-style-type: none"> • Stakeholder members who would like to add items to the agenda of future meetings should submit a form through the website; Mariana is the contact about any issues/ discrepancies on the website, correspondence or calendar
MHSA-SG Meeting Structure Elements (Mariana)	<p>Mariana gathered feedback from holding 1-on-1 informational interviews with members prior to today’s meeting to formulate a list of 5 elements by which to structure our monthly meetings:</p>	<ul style="list-style-type: none"> • Mariana will structure all future MHSA-SG Meetings to hone in on at

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	<ul style="list-style-type: none"> • Relationship Building, Leadership & Advocacy • Administration & Operations • Program Planning & Development • Quality Assurance (QA) & Accountability • Outreach & Communication 	<p>least 1 of the 5 Structure Elements defined</p>
<p>Structure Elements Small Group Activity</p>	<p>The Stakeholder Group did a breakout into 3 small groups to define “Meaningful Participation as a Stakeholder group member” as a representative through:</p> <ul style="list-style-type: none"> • The lens of a Family Member • The lens of a Consumer • The lens of a Provider 	<ul style="list-style-type: none"> • Mariana will send notes of synthesized information for each of the 3 groups in the follow-up email to MHSA-SG
<p>ACBH Departmental and MHSA Updates (Tracy)</p>	<p>ACBH is undergoing some restructuring because ACBH Director Dr. Tribble wants to align the roles to services.</p> <ul style="list-style-type: none"> • Recent addition of new Deputy Director/Plan Administrator Imo Momoh who will oversee non-clinical work/ MH Planning departments. This includes MHSA, Finance, QA, and Information Services (IS). Tracy now reports directly to Imo Momoh, not James Wagner. • Crisis Services are now joining the medical side of care, Stephanie Lewis is still over Crisis Services, but she will now report to Dr. Aaron Chapman, Medical Director. • Primary Care has opened a new clinic at Eden, making primary care services more accessible to our Behavioral Health consumers. <p>Department of Health Care Services (DHCS) of California will be here for our first MHSA 3 year Program Review (audit) from March 24-26, 2020. Tracy will contact Mariana to reach out to MHSA-SG members if they’re requested to attend the first day.</p> <p>MHSA News: An article came out recently about the Prudent Reserve reduction proposed by Gov. Newsom. The Prudent Reserve is an account set up for back up funds for services in the case of economic downturn. We have already lowered our amount significantly after other issues with this account were put into the public last year, but it’s being suggested to reduce from \$36 mil. to \$14 mil. Alameda County was mentioned by name in the article. Dr. Tribble and HCSA Agency Director Coleen Chawla are working on drafting a response.</p>	<ul style="list-style-type: none"> • Tracy will contact Mariana to reach out to MHSA-SG members if they’re requested to attend the first day session • Tracy will forward the article about the Prudent Reserve and any future updates to Mariana to email to the Stakeholders
<p>MHSA 3-Year Planning Meetings/ Community Planning Meetings (CPM) (Mariana)</p>	<p>Mariana has created a steering community for the MHSA 3-Year Plan Community Input. They are currently reviewing the MHSA Survey, setting structure and priorities for the input sessions, set focus groups, etc. No outreach has taken place yet, we’re still in the planning phase.</p> <p>Stakeholder Members are encouraged to help in many capacities including hosting focus groups at your site, do groups facilitation at each of the 5 districts community input session that will take place between April 22-May 8, 2020. Additional Focus Groups can be held at other times not within that district session window.</p> <p>It would be most beneficial that we seek to hold focus groups with specific populations that are currently low utilizers or inappropriately served communities.</p>	<ul style="list-style-type: none"> • Mariana will email the group 3 mock-ups of the input session flyer for feedback on content and design- responses due by Weds. 3/4/20 • Mariana will send the community input materials to the group as soon as they’re available • L.D. Louis is interested in being a part of the steering committee, will follow up with Mariana

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		<ul style="list-style-type: none"> • Karen Grimsich would like to help coordinate a focus group for Fremont/South County, will follow up with Mariana
New Stakeholder Member Recruitment (Mariana)	Mariana discussed the application process and how she wants everyone to have a chance to review the new member applications. We currently have 3 applications in the pipeline, and they will be reviewed by the group next meeting (in the interest of time).	<ul style="list-style-type: none"> • Mariana requests you indicate your interest in participating on the interview panel via email
Homework for next meeting: Stakeholder Action Item	Complete the VIA Strength Assessment Survey before the next meeting. It's a free online assessment about yourself to help identify your individual character strengths and virtues.	<ul style="list-style-type: none"> • Mariana will email the link to the VIA Strengths Assessment online at: https://www.viacharacter.org/survey/account/register • Stakeholders are to complete the assessment before our March meeting

Next Stakeholder meeting: Friday, March 27, 2020 from 2-4 p.m. in the Alvarado Niles Room