

Alameda County Mental Health Services Act Stakeholder's Meeting

April 24, 2020 • 2:00 pm – 4:00 pm

TELECONFERENCE REMOTE MEETING

Meeting called to order by **Mariana Dailey (Chair)**

Present Representatives: Viveca Bradley (MH Advocate), Jeff Caiola (Consumer), Margot Dashiell (Alameda County Family Coalition), Sarah Marxer (Family Member), Elaine Peng (MHACC), Liz Rebensdorf (NAMI East Bay), Danielle Vosburg (Telecare), L.D. Louis (MHAB), Katy Polony (Abode/IHOT), Mark Walker (Swords to Plowshare), Shawn Walker-Smith (MH Advocate), Mariana Dailey (MHSA Senior Planner) and Terri Kennedy (Administrative Assistant for MHSA Division).

<i>ITEM</i>	<i>DISCUSSION</i>	<i>ACTION</i>
<p>Welcome and Introductions (Mariana)</p>	<p>Mariana reviewed conference call etiquette tips, and led a brief check-in with the group utilizing the Community Meeting model to share one goal they planned to accomplish by the end of the day. Stakeholders answered the following questions:</p> <ul style="list-style-type: none"> • How are you feeling? “I feel _____.” • What’s one goal you have for yourself today? • Who can you lean on for support to help you accomplish this goal? 	
<p>MHSA-SG Meeting Focus (RE: Our 5 Structure elements) (Mariana)</p>	<p>Mariana stated that the meeting would focus on the following MHSA-SG Structure elements:</p> <ul style="list-style-type: none"> • Relationship Building, Leadership & Advocacy • Outreach • Administration & Operations • Program Planning & Development 	
<p>MHSA-SG Membership & Bios (Mariana)</p>	<p>Mariana announced a stakeholder selection panel consisting of three MHSA-SG members (Jeff C, Danielle V, Liz R.) concluded recruitment activities and selected three additional candidates to join the stakeholder group: Mark Walker (provider), Katy Polony (provider/family advocate), Shawn Walker Smith (representing as a family member/mental health advocate)</p> <p>Effective April 23, 2020, Karen Grimsich has retired her role as a MHSA-SG member and has identified a colleague as a replacement: Annie Bailey (City of Fremont, Social Services). Annie will join the next MHSA-SH meeting in April. The group thanks Karen for her service.</p> <p>New members will be invited to attend a welcome orientation and learn more about their roles & responsibilities. The orientation will be coordinated by Mariana at a later date. New members will include: L.D. Louis (Mental Health Advisory Board), Mark Walker, Katy Polony, Shawn Walker-Smith, and Annie Bailey.</p> <p>The stakeholder group is encouraged to welcome new members by leaving a message on the Kudoboard (online). New members mentioned it was nice seeing the welcoming comments from peers.</p>	<ul style="list-style-type: none"> • Stakeholder members (new and old) are encouraged to submit a biographical sketch to Mariana for inclusion on the acmhsa.org stakeholder page • Terri will update the MHSA-SG contact list
<p>MHSA Department Reorganization Update</p>	<p>On April 7, 2020 stakeholder members received a message from Dr. Tibble (ACBH Director) regarding received departmental changes. A previous version of the ACBH</p>	<ul style="list-style-type: none"> • Mariana will send civil service announcements

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(Mariana)	<p>organizational chart was provided to compare to new changes. ACBH has implemented the following: (a) changed the title of a few positions, (b) filled key leadership vacancies, and (c) added 5 new departmental positions.</p> <p>Liz questioned whether the ACBH organizational chart will be updated when vacant positions are filled. Mariana confirmed changes will be made and a revised organizational chart will be sent to the MHSA-SG group once it's approved by Health Care services Agency, Human Resources, and ACBH. Another member questioned the relationship between the existing Ethnic Services Manager position and the new Health Equity Officer. Mariana confirmed the Health Equity Officer will report directly to the ACBH Director and oversee the Ethnic Services Manager (as well as the Consumer Empowerment Manger and Family Empowerment Manger) as illustrated on the new organizational chart attached to the Director's memo.</p>	when vacant positions are formally announced
<p>MHSA Community Planning Process (CPPP) Presentation & Discussion (Mariana)</p> <p>Educational PPT and gorupdiscussion Community input & feedback survey Outech 7 community mobilization</p>	<p>The Community Planning Process that's required for the MHSA 3-Year plan will commence on Monday, April 27, 2020. As we've done before, there will be a survey (online) and several focus groups targeting unserved and underserved communities (e.g. African-American, Faith-based, Children/TAY, Latinx, Immigrant/Refugee, LGBTQII+) The goal is to reconvene in the fall or next spring (pending resolution of COVID-19 risks), and host 5 community input meetings/forums in each supervisorial district.</p> <p>Mariana facilitated the 2020 MHSA Community Input Presentation available on the Community Input page of the acmhsa.org website. Following the presentation, a short focus group discussion took place. All group processing answers will be included in the three-year plan update. Members were asked to brainstorm ideas to the following two questions:</p> <ul style="list-style-type: none"> • The revised survey is included in the meeting packet for review • Survey will be available online in 6 threshold languages <p>Concern was raised by Viveca about how to ensure innovative programs are sustainable following implementation. Mariana responded that previous issues sustaining innovation projects were identified int her recent annual plan and recent state audit. Mariana developed a new Innovations web form to collect ideas throughout the year. The form is available on the acmhsa.org website on the Innovations page. The Innovations Program Specialist will receive the recommendations via email, and follow-up state protocol related to approving and implementing innovative ideas. An innovations workgroup may be convened at a later date.</p>	<ul style="list-style-type: none"> • Mariana will draft a sample outreach email/message for stakeholder members to use and include on Monday's (4/27/20) announcement when the Community Input Website goes "live" • Stakeholders should complete the Community Input Survey by May 31st. • Stakeholders are being asked to forward the flyer and community input announcements to their networks asking for as many Alameda County residents to participate as possible • Stakeholders are encouraged to take the lead in outreach and also contact Mariana with any ideas on how to get this survey to our unreached and unrepresented populations who have difficulty using/accessing technology (i.e. those in SROs, homeless, etc.)
<p>Wrap-Up/Summary (Mariana)</p>	<p>Stakeholder members will be invited to participate on the next Selection Committee and are encouraged to write a kind message to new members on the Kudoboard.</p>	<ul style="list-style-type: none"> • Mariana will contact applicants to coordinate welcome orientations and notify panel members

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	<p>Mariana reminded each MHSA-SG member to complete the VIA Strength Assessment Survey prior to this meeting. The VIA assessment is virtue focused, with emphasis on personal strengths, not deficits. Those who did not share can share out in our next meeting on 5/22/2020.</p> <p>Questions were raised by Jeff, and Margot around defining PEI services, (b) Average number of comments received during the 30-day public hearings for plan updates, (c) When /how recommendations submitted to Innovations can be sustainable, and (d) Defining forensic services.</p> <p>Mariana request the stakeholder members support the Community Input Process by completing the online survey at https://acmhsa.org and disseminating information through their public and private networks on a weekly basis between April 27th and May 31st.</p>	<ul style="list-style-type: none"> • Stakeholder members who have not completed the VIA Strengths Assessment should do so before the next meeting and be prepared to share their top 5 results • Mariana will touch base with Tracy around the number of community comment submitted during the 30-day public comment period for annual/three-year plan updates. • Mariana will invite the PEI and Forensic Units to a future MHSA-SG meeting to present programs outcomes • Mariana will follow-up with Mary Skinner, Innovation Unit to identify when the Unit will convene a workgroup. • Mariana will send stakeholder members detailed outreach instructions to support with outreach efforts on Monday, April 27th

Next Stakeholder meeting: Friday, May 22, 2020 from 2-4 p.m. / LOCATION (Video Conference via GoToMeeting)