

Alameda County Mental Health Services Act Stakeholder's Meeting

July 24, 2020 • 2:00 pm – 4:00 pm

TELECONFERENCE REMOTE MEETING

Meeting called to order by **Mariana Dailey (Chair)**

Present Representatives: Viveca Bradley (MH Advocate), Jeff Caiola (Consumer), Margot Dashiel (NAMI), Sarah Marxer (PEERS/Family Member), Elaine Peng (MHACC), Liz Rebensdorf (NAMI East Bay), Danielle Vosburg (Telecare), L.D. Louis (MHAB), Mark Walker (Swords to Plowshare), Shawn Walker-Smith (MH Advocate/Family Member), Annie Bailey (City of Fremont), Janet King (Native American Health Center)

Guests: Pamela Miles (POCC/Consumer), Javarre Wilson (Ethnic Services Manager)

<i>ITEM</i>	<i>DISCUSSION</i>	<i>ACTION</i>
<p>Welcome and Introductions (Mariana)</p>	<p>Mariana led a brief check-in with the group and welcomed Nellie Bagalso, Administrative Assistant to the MHSA-SG.</p> <p>Mariana stated that the meeting structure would focus on 4 of the following MHSA-SG meeting structure elements:</p> <ul style="list-style-type: none"> • Relationship Building, Leadership & Advocacy • Administration & Operations • Program Planning & Development • Outreach & Communication 	
<p>Presentation: COVID-19 Transit Shelter Ads (Javarré Wilson, Ethnic Services Manager)</p>	<p>Javarré reviewed the campaign origins:</p> <ul style="list-style-type: none"> ▪ Posters designed for COVID-19 campaign. ▪ Images designed to elevate different kinds of communities due to the impact of COVID-19: ex. Latino, Chinese, LBGTQ, Pacific Islanders, Muslim, and Black-American. <ul style="list-style-type: none"> ○ Chinese community has been attacked, blamed for COVID-19. ○ African-American/Black community blamed for becoming more susceptible to COVID-19 due to their poor eating habits, underlying health conditions, not being able to access health care or supermarkets. ▪ Posters are meant to recognize different communities and let them know that we see and hear them. ▪ Javarre explained that his design ideas were centered to uplift, strengthen, honor, love and appreciate the different communities through the COVID-19 crisis. The design platform had its' own spirit and movement. <ul style="list-style-type: none"> • MHSa funding allocation: <ul style="list-style-type: none"> ▪ COVID-19 campaign posters utilized anti-stigma/discrimination funding allocation from MHSa and were developed in collaboration with Health Care Services Agency (HCSA) and the Public Health Department. • Billboard / Ad locations: 	<ul style="list-style-type: none"> • Mariana will follow up with Javarre and his Admin. Asst. monthly and join committees and work groups to bring their information to the Stakeholder Group. • Mariana will follow-up with Public Health re: future funding and put it on the calendar for the Stakeholders to address. • Mariana will invite Javaree to join more Stakeholder Group meetings. • Mariana informed the Stakeholder Group of the trauma-informed trainings due to COVID-19, and that there will be future reviews and revisions of mental health contracts.

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	<ul style="list-style-type: none"> ▪ COVID-19 campaign posters translated into threshold languages: Tagalog, Cantonese, Mandarin, Spanish, Farsi, Vietnamese, and English. ▪ COVID-19 campaign posters were put into neighborhoods with high visibility and in places that were available, ex. bus stops and billboards. • Stakeholder Input & Involvement: <ul style="list-style-type: none"> ▪ The stakeholder members appreciated, applauded, and were touched by the beautiful presentation of the COVID-19 campaign posters. ▪ Margot stated that she did not understand why the posters were approved through MHSA funds. She expressed that the posters seemed marginal when it comes to early mental health signs and they were not aligned to the mental health goal. She reiterated that around September 2019, another surprise campaign was brought to the Stakeholder Group that was not presented as a mental health issue. ▪ Annie agreed with Margot that she did not see the relation of the COVID-19 campaign posters to MHSA as a funding source. ▪ Viveca understood how COVID-19 is tied into racism through the campaign posters, and she noticed there was a lot of information regarding trauma due to racism. But she could not make connection to mental health (Prop. 63) to COVID-19 in the posters. She has seen through many news outlets that COVID-19 has impacted many people’s mental health. She expressed that 1/3 of the country is clinically depressed, and that in the future we will be dealing with more mental health issues due to COVID-19. ▪ Liz stated that families come to meetings and have been told that there are no funds for campaigns, and that MHSA needs more funding sources. ▪ Shawn expressed that the COVID-19 campaign posters were confusing to him, but it was an impactful presentation. ▪ Jeff volunteered information regarding how people who were trying to stay off services are now trying to get services due to the COVID-19 crisis. He stated that people’s routines have been affected and there is no more person to person contact, except through Zoom or virtual connection. He concluded that due to the COVID-19 crisis there has been an uptake in suicide because of depression due to isolation. • Future Opportunities for MHSA-SG involvement (brainstorm): 	

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	<ul style="list-style-type: none"> ▪ Annie stated that the input into messaging of the COVID-19 campaign posters should be an understandable, direct mental health campaign. She would like to see campaigns like this surrounding mental health and its' stigma. ▪ Liz would like to see the stakeholder group take an active role not a proactive role. ▪ Elaine suggested adding English sublines under the threshold languages for people who might not speak the language. <ul style="list-style-type: none"> • Questions & Feedback from MHSA-SG: <ul style="list-style-type: none"> ▪ Shawn questioned who was blaming the black community of being susceptible to COVID-19. ▪ L.D. suggested to Stakeholder members that they participate in planning meetings or Behavioral Health meetings in advance to know what is coming up, so the subjects can be added to the MHSA-SG agenda. A small section (5-10 min.) to be included in the agenda. 	
<p>MHSA-SG Administrative Updates/Membership and Announcements (Mariana)</p>	<p>Mariana announced one MHSA-SG member interview was conducted on Monday, 13, 2020. A selection panel consisting of three MHSA-SG members was held Monday, June 13, 2020. The panel's summary score was <u>2.83</u> and recommends focusing recruitment on the following groups: Consumers, Homeless with SMI, TAY, LGBTQIA+ identifying individuals who reside in North/East County. Mariana will follow-up with the applicant and send notification/update on the status of their request. Mariana will follow-up with Jennifer. The MHSA-SG Selection Panel recommends revising the interview questions.</p> <p>Mariana announced staffing changes and welcomed Nellie Bagalso, MHSA Administrative Specialist. Please send her your current contact information. Nellie will support the MHSA-SG in the following ways: <i>Coordinate stipend requests, support coordination of meetings and membership interviews, and support the website.</i></p> <p>Mariana announced three recent program events:</p> <ul style="list-style-type: none"> • A CPPP Focus Group was held with the Office of Family Empowerment Family Dialogue Group on July 23, 2020. The group was held based off MHSA-SG feedback and was attended by <u>3</u> MHSA-SG members. There will be future opportunities for focus groups for the Annual Plan Update FY 19/20 input sessions beginning Winter 2020. • CATT program launched July 20, 2020 with a team in Oakland, San Leandro, and Hayward. The team will have 12 teams in the field 7 days a week from 7:00am to 11:00pm. Bonita House provides the clinicians and EMS provides the EMTs. 	<ul style="list-style-type: none"> • Stakeholder members (new and old) are encouraged to submit contact information to Nellie Bagalso ASAP. • Stakeholder members (new and old) are encouraged to conduct outreach for new members • Mariana will review interview questions and revise accordingly

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	<ul style="list-style-type: none"> • Virtually: Talking with TAY Forum will be held on July 29, 2020 and August 5, 2020 from 5-7PM. Please RSVP Shannon Singleton-Banks at InfoACBHTAY@acgov.org or call (510) 529-9823. REGISTER at https://zoom.us/meeting/register • Please forward the Birth Justice Bill of Rights COVID-19 Edition to pregnant/parenting community members 	
MHSA Three-Year Plan Update (Mariana)	<p>Mariana reviewed the tentative three-year plan timeline. The plan may be publicly available August 21, 2020 – September 19, 2020, reviewed by the MHAB at a September Public Hearing, and presented to the Board of Supervisors by October 1, 2020. The plan will have several new updates including: new format, Executive Summary, and Performance Management sections. The stakeholders voted to review 3 plan documents (Executive Summary, CPPP, Performance Management) in lieu of participating in a one-hour preview session early-August.</p> <p>As a reminder, the CPPP was initiated April 27, 2020 – May 31, 2020 and consisted of 12 focus groups (the final focus group was held outside CPPP timeline on 7/23/20, 627 survey completions, resulted in 2,145 new website users, and outreach invitations were sent to more than 14,000 County members.</p>	<ul style="list-style-type: none"> • Mariana will expand focus groups for the annual update to target the Chinese community and Family Members • Stakeholders should participate in planning activities to voice recommendations. • Stakeholders voted to review drafts of the new format and new editions. • Mariana will forward the selected drafts for the Stakeholders to review before August 19th.
Wrap-Up/Summary (Mariana)	<p>Stakeholder members will be invited to support future planning efforts.</p> <p>Mariana reminded the group to use the online <i>Agenda Item Request Form</i> to recommend agenda items, and contact Nellie Bagalso for stipend questions.</p> <p>The group identified future meeting topics:</p> <ul style="list-style-type: none"> • Three-Year Plan Update • MHSA Budget Breakdown • Housing Update • PCR review from 3/24th State Audit • CFTN Update • Office of Family Empowerment • INN CATT update 	<ul style="list-style-type: none"> • Mariana will follow-up to address questions from the Stakeholder Group. • Mariana will invite the Housing, Office of Family Affairs, and CFTN programs to future MHSA-SG meetings • Mariana will invite Javarré (<i>Ethnic Services Manager</i>), to future MHSA-SG meetings.

Next Stakeholder meeting: Friday, August 28, 2020 from 2-4 p.m. LOCATION: GoToMeeting webinar