

**MISSION** 

The MHSA Stakeholder Group

advances the principles of the

Mental Health Services Act and

the use of effective practices to

assure the transformation of the



2000 Embarcadero Cove, Suite 400 Oakland, California 94606 510-567-8100 / TTY 510-533-5018 Carol F. Burton, MSW, Interim Director

**FUNCTIONS** The MHSA Stakeholder Group:

Recommends current and future funding

Reviews the effectiveness of MHSA

strategies

priorities

### MHSA STAKEHOLDER GROUP (MHSA-SG) Friday, July 24, 2020 (2:00-4:00pm)

GO TO MEETING TELECONFERENCE: https://global.gotomeeting.com/join/511501621

To participate by phone, dial-in to this number: tel:+18773092073,,511501621#

**VALUE STATEMENT** 

We maintain a

focus on the people

served, while

working together

### with openness and Consults with ACBH and the community mental health system in mutual respect. on promising approaches that have Alameda County. The group potential for transforming the mental reviews funded strategies and health systems of care provides counsel on current and Communicates with ACBH and relevant future funding priorities. mental health constituencies. 1. Welcome and Introductions 2:00 - DTA/Conference call etiquette tips - MHSA-SG Meeting Structure: (2) Administration & Operations; (3) Program Planning & Development 2. COVID-19 Ad Campaign: Office of Ethnic Services, Javarre Wilson 2:15 - Campaign origins - MHSA funding allocation for this event - Billboard campaign locations - Future opportunities for MHSA-SG involvement 2:45 3. Administrative Updates - MHSA-SG Membership - Announcements 3. MHSA Plan Preview 3:15 4. Wrap-Up/Summary 3:45





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### 5. Meeting Adjournment

4:00

### **Documents Attached:**

- Agenda
- Minutes from June meeting
- PPT Presentation
- COVID-19 Transit Shelter Ads
- TAY Collaborative Flyer
- COVID-19 Edition: Birth Rights Bill of Justice
- ACBH CATT Program Launch
- MHSA-SG Meeting Calendar v5

### Alameda County Mental Health Services Act Stakeholder's Meeting June 26, 2020 • 2:00 pm – 4:00 pm \*TELECONFERENCE REMOTE MEETING\*

Meeting called to order by Mariana Dailey (Chair)

Present Representatives: Viveca Bradley (MH Advocate), Jeff Caiola (Consumer), Margot Dashiel (NAMI), Sarah Marxer (Family Member), Elaine Peng (MHACC), Liz Rebensdorf (NAMI East Bay), Danielle Vosburg (Telecare), L.D. Louis (MHAB), Katy Polony (Abode/IHOT), Mark Walker (Swords to Plowshare), Shawn Walker-Smith (MH Advocate), Annie Bailey (), Kathleen Sikora (), Janet King (Native American Health Center), Mary Skinner (MHSA INN)

Mariana reviewed conference call etiquette tips, and led a check-in with the group utilizing the Community Agreeme and MHSA-SG Design Team Alliance (DTA) model to ide the desired atmosphere for the meeting and strategies to en members thrive and deal with conflict.    MHSA-SG Meeting Focus (RE: Our 5 Structure elements) (Mariana)   Mariana stated that the meeting would focus on 2 of the following MHSA-SG Structure elements:   Relationship Building, Leadership & Advocacy	Mariana will send a copy of the DTA to the group, the DTA is also available
Agency, and Kathleen Graves, Executive Director of a sma business owner. The group agreed to focus recruitment by targeting TAY/children, consumers, and homeless/indigent populations.	encouraged to submit a biographical sketch to Mariana for inclusion on the acmhsa.org stakeholder page  orm. vices all  • Mariana will send a Doodle Poll to interview panel
The MHSA-SG agreed to conduct preliminary interviews we Kimberly Graves. An interview panel will be coordinated we Sarah Marxer, Mark Walker, and Annie Bailey participating the interview panel within the next 2 weeks.  MHSA Innovations Update (Mariana)  Mary Skinner, INN Program Specialist provided a 1-hour overvict current projects and procurement processes. The MHSA-SG identification ways for peer and consumer involvement in future projects:  1. Coordinate planning meetings to host INN brainstorming sessions similar to the POCC model. 2. Community land Trust: get your agency involved (e.g. Host of Directors) 3. Advocate for models that work 4. Encourage family member involvement 5. Submit INN recommendations via the ACMHSA website.	with ng as  The word of the method of the me

ITEM	DISCUSSION	ACTION
Wrap-Up/Summary (Mariana)	Stakeholder members will be invited to support future planning efforts.  The group identified future meeting topics: Innovations overview part 2, CFTN update on telehealth services; Ethnic Service Update, Housing & Homelessness Update, and MHSA overview (budget & locked facilities).	<ul> <li>Mariana will follow-up with Mary Skinner,         Innovation Unit to address questions from the MHSA-SG     </li> <li>Mariana will invite the CFTN program to the next MHSA-SG</li> </ul>

Next Stakeholder meeting: Friday, July 24, 2020 from 2-4 p.m. LOCATION: GoToMeeting webinar







# MHSA-SG Meeting

ALAMEDA COUNTY BEHAVIORAL HEALTH, MHSA DIVISION

4<sup>TH</sup> FRIDAYS EVERY MONTH, 2-4PM
FACILITATOR/COORDINATOR:
MARIANA DAILEY MPH, MCHES

## HELLO MY NAME IS

## Community Agreements from Design Team Alliance (DTA)

# Atmosphere:

(The feeling we want to create)

### Thrive:

What we need to do our best work

**Deal with Conflict:** How we'd like to handle difficulties/conflicts

### What is the Desired Atmosphere or Culture of MHSA Stakeholder Group?

Informed Feeling of Safety

**Emotionally supportive** Probing Collaborative Effective

Reflective Honest

Productive **Critically Thinking** 

Warm Instructive

Engaged

### In order to Thrive, how do we want to be in the MHSA Stakeholder Group?

People able to listen to different perspectives Trust

Accepting/open to ideas of others Strategic Diversity matters Taking responsibility

Open/inclusive Mutual respect

### How do we deal with Conflict or Difficulty when it arises within the MHSA Stakeholder Group?

Assume good intent Being ok with conflict- not try to fix it

Accept different perspectives Listening

Being patient, don't interrupt Agree to disagree & move on w/ what we agree on

Trying to find the "lowest common denominator" Where there are disparities, be able to call them and move forward out "Name it"

### Relationship Building & Leadership & Advocacy Outreach & Administration Communicatio & Operations n MHSA Meetings Program Quality Assurance & Planning & Accountability Development

## MEETING OBJECTIVES

- Welcome & Introductions
- Presentation: Office of Ethnic Services
- 3. AdministrativeUpdates &Announcements
- 4. Wrap-Up/Summary

# COVID-19 Transit Shelter Ads UPDATE

# Javarré Wilson, Ethnic Services Manager



# BLACK PEOPLE ARE NOT TO BLAME FOR DYING OF COVID-19







# COVID-19 IS IMPACTING OUR COMMUNITY TOO! COUNT US BETTER!

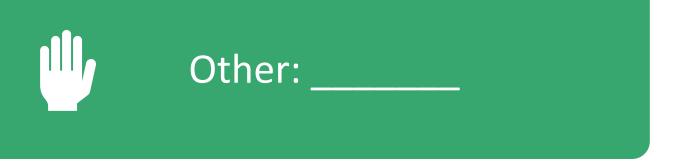






Participate on Office of Ethnic Services workgroups & subcommittees

# Ways the MHSA-SG can be involved:







# Questions

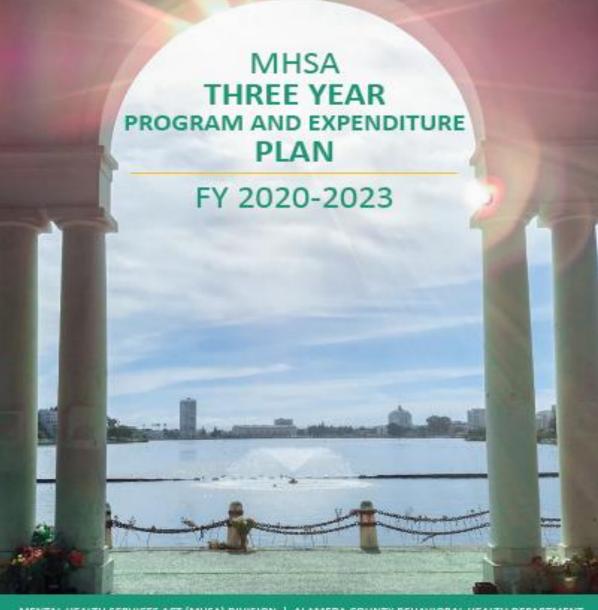
## ADMINISTRATIVE UPDATES:

- ☐ MHSA-SG Membership INTERVIEW
  - ☐ Revise Interview Questions
- ☐ Family Dialogue Focus group held 7/23rd
- ☐ CATT Program Launch
- ☐ Talking with TAY Forum



# MHSA 3-YR PLAN PREVIEW:

☐ Public Comment Period: Mid-August



MENTAL HEALTH SERVICES ACT (MHSA) DIVISION | ALAMEDA COUNTY BEHAVIORAL HEALTH DEPARTMENT RELEASED FOR PUBLIC COMMENT: AUGUST 21, 2020-SEPTEMBER 21, 2020





# MEETING WRAP-UP:

Recommendations for next meeting? (using the 5 MHSA-SG meeting elements)

- ☐ Robert Ratner: Housing
- ☐ CFTN: telehealth services
- ☐ PCR Review from March 24<sup>th</sup> Audit
- ☐ Office of Family Empowerment
- Use online AGENDA ITEM REQUEST
  FORM and MEMBERSHIP
  APPLICATION FORM

# THANK YOU

### **Next Meeting:**

August 28, 2020 2:00 pm- 4:00 pm Location (TBD)

\*\* Stipends: Follow-up With Nellie Bagalso



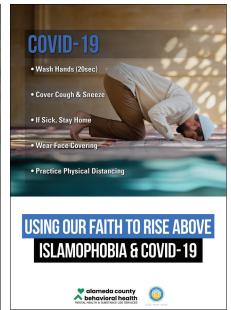
WELLNESS • RECOVERY • RESILIENCE











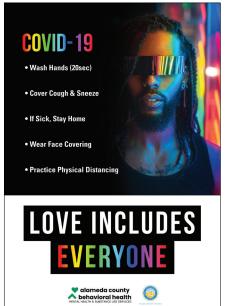










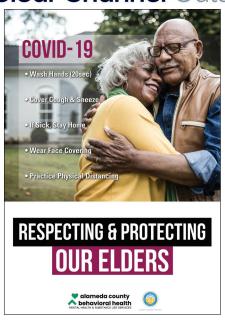


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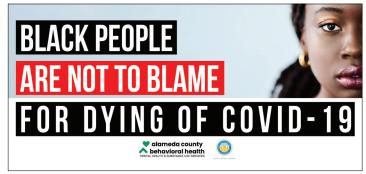




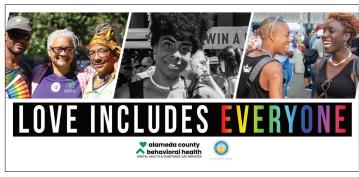


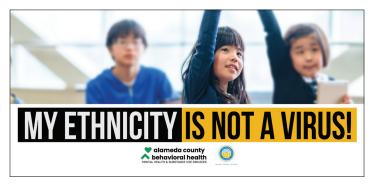






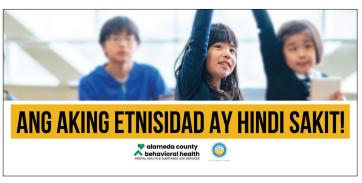














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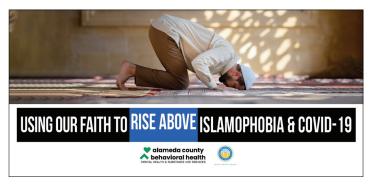














# Alameda County ac bh Behavioral Health Care Services MENTAL HEALTH& SUBSTANCE USE SERVICES AND CONTROLLED TO THE SERVICES MENTAL HEALTH & SUBSTANCE USE SERVICES AND CONTROLLED TO THE SER

These TALKS shall engage Transition Age Youth (TAY), ages 16-24 years, in a two part series of discussions and sharing of resources which aims to increase mental health awareness, engagement with other TAY, and connection to community partners. In working collaboratively with the ACBH TAY Division, it is hoped that TAY will decrease any barriers to seeking mental wellness support and access to appropriate services.



**Unprecedented Times COVID-19** 

Climate

**TAY Are Resilient** 

Aug 5th 5-7 PM

Learning Objectives - After these sessions, participants will be able to:

- Identify barrier Transition Age Youth have encountered in seeking support during these unprecendented times.
- Identify the approaches and solutions to self-caring and maintaining wellness.
- Identify multiple resouces to support their wellness.

### Please RSVP Shannon Singleton-Banks

Email: InfoACBH.TAY@acgov.org or Call: 510-529-9823

Register: https://zoom.us/meeting/register/



MENTAL HEALTH & SUBSTANCE USE SERVICES

## Announcing the July 20<sup>th</sup> Launch of the Community Assessment and Transport Team (CATT)

The Community Assessment and Transport Team (CATT), is an innovative pilot program created in collaboration with Alameda County Behavioral Health, Alameda County Care Connect, Alameda County Emergency Medical Services, Bonita House Inc. and Falck.

CATT pairs a clinician with an EMT to respond, in a modified Chevy Tahoe, to individuals who are experiencing a crisis due to mental health and or substance use. CATT will provide mental health assessment, crisis intervention, medical assessment, information, referral and transportation to a variety of voluntary settings including, but not limited to, Amber House voluntary Crisis Stabilization Unit/Crisis Residential Treatment (CSU/CRT) facility, Cherry Hill Detox and Sobering Center, Wellness Centers and ACBH Urgent Medication Clinics.



Whenever possible, CATT hopes to divert individuals who are not in need of involuntary hospitalization or an emergency department; however, CATT will be designated to write involuntary psychiatric holds (5150/5585) and transport to emergency departments as necessary.

CATT is scheduled for soft launch on July 20, 2020 with a team in Oakland, San Leandro and Hayward, respectively. An additional team will be launched in Fremont later this year. When at full capacity, CATT will have a total of 12 teams in the field 7 days a week from 7am to 11pm. These teams are in addition to the current Mobile Crisis /Mobile Evaluation Teams, (MCT/MET) currently providing mobile crisis services in Alameda County.





# COVID-19 EDITION

# YOUR RIGHTS



- You have the right to bodily autonomy and self-determination. For example, you can decide whether or not to get an epidural or whether to accept a recommended c-section, regardless of hospital policies. Your consent is also required before any procedures like vaginal exams or breaking the bag of water. This can include leaving the hospital if you do not want to be admitted (Please see below about how to leave the hospital).
- You have the right to choose your birth setting—in a hospital, birth center, or home. You have the right to choose your provider (a midwife or a doctor) to attend your birth.
- You have the right to support during your labor and birth, from a family member, partner and/or a birth support worker such as a doula.
- You have the right to breastfeed if you decide that this is best for you and your baby. If breastfeeding is not recommended, you have the right to have the risks and benefits of breastfeeding explained to you by your healthcare provider.
- You have the right not to be separated from your baby. If separation is recommended, you have the right to have any risks and benefits explained to you by your healthcare provider.
- You have the right to understand the pros and cons of any procedure. You also have the right to understand other options including what will happen if you don't do any of the options. You have the right to have all of your questions answered before you make a decision about your health care. You have the right not to be threatened into choosing certain options.
- You have the right to be able to reach your prenatal provider during your pregnancy if you have concerns that cannot wait until your next scheduled visit.
- You have the right to an interpreter if you do not speak English, and to disability accommodations in accordance with the Americans with Disabilities Act, even during the COVID-19 pandemic.
- You have the right to be treated with dignity and respect. You have the right to be free of discrimination based on your race, gender, religion, sexual orientation, gender identity, age, disability, HIV status, immigration status, housing status, income level, or form of insurance.
- You have the right to file a formal complaint about concerns related to the care you have received, and to have the healthcare provider or institution respond to your concerns in a timely fashion. This also includes the right to be provided with clear alternatives for switching to another provider within 24–72 hours. In some cases you also might be able to switch your health care plan. Information on how to file a complaint is provided below.

### HOW TO SPERK UP, ADVOCATE FOR YOURSELF & GET HELP

### ADAPTED FROM THE MIND OF SARAH FERGUSON

#### IF YOU FEEL YOU ARE NOT BEING LISTENED TO OR NEED MORE HELP UNDERSTANDING YOUR OPTIONS:

### Ask to speak to the Charge Nurse

You can ask to be cared for by a different nurse, midwife, or doctor. (If there is only one type of provider (i.e. nurse, midwife, or doctor) available, you can ask for a second opinion from a different type of provider).

### Ask to speak to the Hospital Administration. Tell them you want to file a complaint.

· This can help you to get assigned to a different healthcare team that better matches your needs.

### **DEMAND TO LEAVE AMA (AGAINST MEDICAL ADVICE)**

- · If you are still not getting the care you deserve, you can leave.
- Sometimes this is as simple as saying I would like to leave AMA and signing paperwork stating that you understand the risks.
- Other times it is more complex and you may be required to be interviewed by an ethicist or psychiatrist.

#### AMA CONSIDERATIONS:

- Cases where children are involved: It is possible that Department Child and Family Services (DCFS) may be
  called depending on your individual provider and hospital policy. So be prepared to once again advocate for
  yourself and demand your right to care.
- Insurance Coverage: There is no evidence that insurance denies payment for patients leaving AMA. HOWEVER, you need to be prepared to explain this both to the MEDICAL FACILITY and to the INSURANCE COMPANY to make sure they will pay.
- While AMA paperwork is being prepared, decide if you will drive to the nearest hospital or call 911 from a nearby location to restart the triage process.

#### **HOW TO FILE A COMPLAINT:**

- If you have a concern about a medical doctor or a licensed midwife, you can file a complaint with the California Medical Board. Complaints about a registered nurse or a certified nurse midwife go to the California Board of Registered Nurses.
- If you have a discrimination complaint against a hospital facility, staff, facility administration, or birthing center, you will need to file the complaint with California's Fair Employment and Housing Department. Don't let the name fool you: they also take discrimination complaints outside of employment and housing.



# COVID PREGNANCY QUESTIONS TO ASK YOUR HEALTHCARE PROVIDER

TO SUPPORT DECISION MAKING - THERE HRE MANY DECISIONS TO MAKE AROUND PERSONAL CARE AND HOW TO DEAL WITH DIFFERENT SITUATIONS PRENATALLY, IN BIRTH, AND POSTPARTUM. THE FOLLOWING ARE QUESTIONS THAT CAN HELP YOU MAKE AN INFORMED CHOICE.

### INFORMED DECISION MAKING QUESTIONS

These questions are useful anytime during pregnancy, even when it's not during a pandemic

- · Is what you're suggesting considered "routine" or is it medically necessary?
- Why are you making this suggestion?
- · What are the pros and cons, or risks and benefits of doing this?
- · What else can we try or do? What are the pros and cons of those options?
- · What if I choose to do nothing?
- · How long do I have to make this decision?
- On a scale of 1–10, how strongly do you recommend that I do this?
- · Personal question what is my gut telling me to do

### PRENATAL QUESTIONS:

### **GENERAL CARE QUESTIONS:**

- If I have questions about my pregnancy or health, how can I contact you and how quickly should I expect a reply?
- · Have your c-section and induction rates changed since the start of the COVID-19 pandemic?
- What are my options for an out of hospital birth? Would you partner with a homebirth midwife? Do you accept homebirth transfers? What is covered by my insurance?

#### HOW IS PRENATAL CARE CHANGED DUE TO COVID?

- Are there any routine visits you are no longer doing? Are you providing or conducting any visits by video? If so, which ones?
- · What are your COVID protocols for in-person visits and being in a waiting room?
- Can my support person come with me to my prenatal visits? If not, can they join by phone or video during the visit? Are there any visits they can come to?

### WHAT ARE YOUR LABOR POLICIES DURING THE PANDEMIC?

- How many people can come with me for labor support? Can they come and go? Do they have to wear a mask or any other special protective gear? Do you provide the mask/equipment?
- · Will I be free to walk around the floor while I am in labor?
- · How have your policies changed because of COVID? Do you expect any more facility changes?
- · Are there any reasons that you would recommend that I be separated from my baby?
- What pain management options do you offer during the pandemic? Will I be able to use nitrous oxide for pain management?

#### WHAT IS YOUR COVID-19 TESTING POLICY?

- Do you conduct temperature tests?
- Are your staff COVID tested? How often?
- · Do you test everyone on admission to labor & delivery or only people who are suspected of having an infection?
- What happens if I decline testing?
- If I decline the test or I test positive, does this change how you will take care of me during labor? For example will you recommend an epidural or a c-section earlier than you would for someone with a negative test?

### IF I AM FOUND TO HAVE COVID-19, WHAT WILL CHANGE REGARDING MY CARE?

- · Are there changes to who I can bring as support?
- · Are there changes to the protective gear they will have to wear?
- · What will your recommendations be as far as breastfeeding and caring for my baby if I test positive?

### HOSPITAL INTAKE QUESTIONS:

When you first show up at the hospital, you will be cared for by a nurse and provider team, they will help you decide if you should stay at the hospital or go home. This is called "triage." Here are some questions you may want to ask while in triage.

- · See above general questions you can ask those about anything in triage!
- · My understanding of your policies related to COVID are \*\*\*. Have there been any changes to that?

### IF YOU ARE TOLD YOU ARE GOING TO BE ADMITTED TO THE HOSPITAL:

- · What will change for me once I am admitted?
- · What will happen if I delay getting admitted?

### LABOR QUESTIONS:

· See above general questions - you can ask those about anything in triage!

### IF THEY RECOMMEND TESTING FOR COVID DURING LABOR

How will that change how you manage my labor?





vulnerable communities.

Organizations participating in project: American Civil Liberties Union (ACLU) California, Birthing Project USA, Black Women for Wellness, California Nurse Midwives Association, California Alliance of License Midwives, Maternal and Child Health Access, National Health Law Program, NARAL Pro Choice California, South Los Angeles/South Bay African American Infant and Mortality Community Action Team, Western Center on Law and Poverty





# MENTAL HEALTH SERVICES ACT (MHSA) STAKEHOLDER GROUP MEETING CALENDAR, 2020 $_{ m rv5}$

\*\* This schedule is subject to change. Please view the MHSA <u>website</u> for calendar updates.

DATE	TIME	LOCATION	MEETING THEMES
January 24, 2020 (Friday)	2:00-4:00pm	2000 Embarcadero Cove, 5 <sup>th</sup> Floor, Oakland, CA 94606	<ul><li>MHSA Overview</li><li>Annual Plan Update</li></ul>
February 28, 2020 (Friday)	2:00-4:00pm	2000 Embarcadero Cove, 5 <sup>th</sup> Floor, Oakland, CA 94606	<ul> <li>MHSA Goal Setting/Finding A Common Link</li> <li>Develop Operating Guidelines</li> </ul>
March 27, 2020 (Friday)	2:00-4:00pm	GoToMeeting	<ul> <li>MHSA Audit</li> <li>MHSA Community Planning Meetings (CPM) Outreach &amp; Evaluation Design</li> <li>Recruitment</li> </ul>
April 24, 2020 (Friday)	2:00-4:00pm	GoToMeeting	MHSA Community Planning Meetings (CPM) Focus Group
May 27, 2020 (Friday)	2:00-4:00pm	GoToMeeting	<ul> <li>MHSA Community Planning Meetings (CPM)</li> <li>MHSA-SG Recruitment</li> </ul>
June 26, 2020 (Friday)	2:00-4:00pm	2000 Embarcadero Cove, 5 <sup>th</sup> Floor, Oakland, CA 94606	<ul> <li>Quarterly Program Data         Review         Program         Spotlight/Presentation:         Innovations     </li> </ul>
July 24, 2020 (Friday)	2:00-4:00pm	2000 Embarcadero Cove, 5 <sup>th</sup> Floor, Oakland, CA 94606	<ul> <li>Revisit MHSA-SG Plan &amp;         Meeting Frequency</li> <li>Program Spotlight: COVID-         19 Transit Shelter Ad</li> <li>MHSA Plan preview</li> </ul>
August 28, 2020 (Friday)	2:00-4:00pm	2000 Embarcadero Cove, 5 <sup>th</sup> Floor, Oakland, CA 94606	<ul> <li>Program         Spotlight/Presentation:             Housing</li> <li>MHSA Policy &amp; Legislation             Review</li> <li>MHSA 3yr plan 20/23-             Public Comment/Public             Hearing</li> </ul>





# MENTAL HEALTH SERVICES ACT (MHSA) STAKEHOLDER GROUP MEETING CALENDAR, 2020 rv5

September 25, 2020 (Friday)	2:00-4:00pm	2000 Embarcadero Cove, 5 <sup>th</sup> Floor, Oakland, CA 94606	<ul> <li>Government Funding &amp;         Procurement Overview or         Program Spotlight: Family         Empowerment best practices</li> <li>PCR Report</li> <li>Joint Site Visit Observations</li> </ul>
October 23, 2020 (Friday)	2:00-4:00pm	2000 Embarcadero Cove, 5 <sup>th</sup> Floor, Oakland, CA 94606	<ul> <li>Program         Spotlight/Presentation: CFTN     </li> <li>MHSA 3-Year Plan Posted</li> <li>Annual Plan Update</li> </ul>
November 27, 2020			
(Friday)	CANCELLED- HOLIDAY		
December 25, 2020 (Friday)	2:00-4:00pm	2000 Embarcadero Cove, 5 <sup>th</sup> Floor, Oakland, CA 94606	<ul> <li>End of Year Celebration/Retreat</li> <li>Best Practice Review</li> <li>Review Operating Guidelines</li> <li>Renewing Commitment</li> </ul>